

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by RSL COM U.S.A., Inc. and RSL COM U.S.A., Inc. d/b/a Westinghouse Communications ("Westinghouse"), with principal offices at 430 Park Avenue, Fifth Floor, New York, NY 10022. The Company's telephone number is (800) 266-2006. This tariff applies to services furnished within the State of Arizona and is on file with the Arizona Corporation Commission. The Arizona Corporation Commission is located at 1200 West Washington Street, Phoenix, Arizona 85007-2996. Copies may be inspected, during normal business hours, at the Company's place of business located at the address mentioned above.

Arizona Corporation Commission Tariff No. 3 Cancels In Its Entirety
Arizona Corporation Commission Tariff No. 2 Currently On File With the Commission

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Director - Regulatory Affairs
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Pages 1 through 251 inclusive of this Tariff are effective as of the date shown at the bottom of the respective page(s). All material in this Tariff replaces and supercedes previous Tariff No. 2 in its entirety.

Page 1	Original	Page 37	Original
Page 2	Original	Page 38	Original
Page 3	Original	Page 39	Original
Page 4	Original	Page 40	Original
Page 5	Original	Page 41	Original
Page 6	Original	Page 42	Original
Page 7	Original	Page 43	Original
Page 8	Original	Page 44	Original
Page 9	Original	Page 45	Original
Page 10	Original	Page 46	Original
Page 11	Original	Page 47	Original
Page 12	Original	Page 48	Original
Page 13	Original	Page 49	Original
Page 14	Original	Page 50	Original
Page 15	Original	Page 51	Original
Page 16	Original	Page 52	Original
Page 17	Original	Page 53	Original
Page 18	Original	Page 54	Original
Page 19	Original	Page 55	Original
Page 20	Original	Page 56	Original
Page 21	Original	Page 57	Original
Page 22	Original	Page 58	Original
Page 23	Original	Page 59	Original
Page 24	Original	Page 60	Original
Page 25	Original	Page 61	Original
Page 26	Original	Page 62	Original
Page 27	Original	Page 63	Original
Page 28	Original	Page 64	Original
Page 29	Original	Page 65	Original
Page 30	Original	Page 66	Original
Page 31	Original	Page 67	Original
Page 32	Original	Page 68	Original
Page 33	Original	Page 69	Original
Page 34	Original	Page 70	Original
Page 35	Original	Page 71	Original
Page 36	Original	Page 72	Original

Issued: November 17, 2000

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CHECK SHEET

Page 73	Original	Page 114	Original
Page 74	Original	Page 115	Original
Page 75	Original	Page 116	Original
Page 76	Original	Page 117	Original
Page 77	Original	Page 118	Original
Page 78	Original	Page 119	Original
Page 79	Original	Page 120	Original
Page 80	Original	Page 121	Original
Page 81	Original	Page 122	Original
Page 82	Original	Page 123	Original
Page 83	Original	Page 124	Original
Page 84	Original	Page 125	Original
Page 85	Original	Page 126	Original
Page 86	Original	Page 127	Original
Page 87	Original	Page 128	Original
Page 88	Original	Page 129	Original
Page 89	Original	Page 130	Original
Page 90	Original	Page 131	Original
Page 91	Original	Page 132	Original
Page 92	Original	Page 133	Original
Page 93	Original	Page 134	Original
Page 94	Original	Page 135	Original
Page 95	Original	Page 136	Original
Page 96	Original	Page 137	Original
Page 97	Original	Page 138	Original
Page 98	Original	Page 139	Original
Page 99	Original	Page 140	Original
Page 100	Original	Page 141	Original
Page 101	Original	Page 142	Original
Page 102	Original	Page 143	Original
Page 103	Original	Page 144	Original
Page 104	Original	Page 145	Original
Page 105	Original	Page 146	Original
Page 106	Original	Page 147	Original
Page 107	Original	Page 148	Original
Page 108	Original	Page 149	Original
Page 108	Original	Page 150	Original
Page 110	Original	Page 151	Original
Page 111	Original	Page 152	Original
Page 112	Original	Page 153	Original
Page 113	Original	Page 154	Original

Issued: November 17, 2000

Effective: January 5, 2001

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ADMINISTRATIVELY
APPROVED FOR FILING

CHECK SHEET

Page 155	Original	Page 196	Original
Page 156	Original	Page 197	Original
Page 157	Original	Page 198	Original
Page 158	Original	Page 199	Original
Page 159	Original	Page 200	Original
Page 160	Original	Page 201	Original
Page 161	Original	Page 202	Original
Page 162	Original	Page 203	Original
Page 163	Original	Page 204	Original
Page 164	Original	Page 205	Original
Page 165	Original	Page 206	Original
Page 166	Original	Page 207	Original
Page 167	Original	Page 208	Original
Page 168	Original	Page 209	Original
Page 169	Original	Page 210	Original
Page 170	Original	Page 211	Original
Page 171	Original	Page 212	Original
Page 172	Original	Page 213	Original
Page 173	Original	Page 214	Original
Page 174	Original	Page 215	Original
Page 175	Original	Page 216	Original
Page 176	Original	Page 217	Original
Page 177	Original	Page 218	Original
Page 178	Original	Page 219	Original
Page 179	Original	Page 220	Original
Page 180	Original	Page 221	Original
Page 181	Original	Page 222	Original
Page 182	Original	Page 223	Original
Page 183	Original	Page 224	Original
Page 184	Original	Page 225	Original
Page 185	Original	Page 226	Original
Page 186	Original	Page 227	Original
Page 187	Original	Page 228	Original
Page 188	Original	Page 229	Original
Page 189	Original	Page 230	Original
Page 190	Original	Page 231	Original
Page 191	Original	Page 232	Original
Page 192	Original	Page 233	Original
Page 193	Original	Page 234	Original
Page 194	Original	Page 235	Original
Page 195	Original	Page 236	Original

Issued: November 17, 2000

Effective: January 5, 2001

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CHECK SHEET

Page 237	Original
Page 238	Original
Page 239	Original
Page 240	Original
Page 241	Original
Page 242	Original
Page 243	Original
Page 244	Original
Page 245	Original
Page 246	Original
Page 247	Original
Page 248	Original
Page 249	Original
Page 250	Original
Page 251	Original

Issued: November 17, 2000

Effective: January 5, 2001

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New York. NY 10022

ADMINISTRATIVELY
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TABLE OF CONTENTS

	<u>PAGE</u>
Title Sheet	1
Check Sheet	2
Table of Contents	6
Concurring, Connecting or Other Participating Carriers	21
Tariff Symbols	21
Tariff Format	22
Section 1 - Technical Terms and Abbreviations	23
Section 2 - Rules and Regulations	30
2.1 Undertaking of the Company	30
2.2 Limitations on Services	31
2.3 Limitation of Liability	34
2.4 Restoration of Services	37
2.5 Obligations of the Customer	37
2.6 Lost or Stolen Cards or Authorization Codes	41
2.7 Obtaining Service	41
2.7.1 Application for Services	41
2.7.2 Establishment of Credit	41
2.7.3 Customer Deposits	42
2.7.4 Customer Requested Change in Service	43
2.8 Rendering and Payment of Bills	43
2.8.1 General	43
2.8.2 Billing Period	43
2.8.3 Billing Options	43
(A) Employee Long Distance Service	43
.1 Active Employees	43
.2 Retired Employees	43
2.8.3 Billing Options	43
(B) Residential Long Distance & Personal Calling Card Service	43
(C) All Other Services	43

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
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 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 2 - Rules and Regulations (continued)	44
2.8 Rendering and Payment of Bills (continued)	44
2.8.3 Billing Options (continued)	44
(D) Low Usage Billing	44
(E) Recovery of Collection Costs	44
.1 Non-Residential Customers	44
.2 Residential Customers	45
(F) Recovery of Regulatory Program Fees	45
(G) Overcharge/Undercharge	45
2.9 Customer Service	46
2.9.1 General	46
2.9.2 Billing Inquiries	46
2.9.3 Service Difficulties	46
2.9.4 Credit for Uncompleted Calls	46
2.10 Cancellation of an Order for Service by the Customer	47
2.10.1 General	47
2.10.2 Cancellation Charges	47
2.10.3 Cancellation During a Multi-Year Contract	48
2.11 Termination of Service by Customer	49
2.11.1 General	49
2.11.2 Customer with Switched Access	49
2.11.3 Customer with Dedicated Access	50
2.11.4 Termination Liability	50
2.12 Termination of Customer's Service by Company	51
2.13 Installation and Connection Charges	52
2.14 Local Access Charges	52
2.15 Taxes and Assessments	52
2.15.1 State Universal Service Fund (SUSF)	52
2.15.2 Exemptions	53
2.16 Transfer of Assignment	53
2.17 Minimum Call Completion Rate	53

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

**ADMINISTRATIVELY
 APPROVED FOR FILING**

TABLE OF CONTENTS

	<u>PAGE</u>
Section 2 - Rules and Regulations (continued)	54
2.18 Interruption of Service	54
2.18.1 General	54
2.18.2 Usage Sensitive Services	54
2.18.3 Credit Computation	54
2.18.4 Refusal of Credit	54
2.18.5 Credit Formula	54
2.19 Timing of Calls	55
2.19.1 Audioconferencing Services	55
(A) Standard and Automated Service	55
2.19.2 All Other Services	55
(A) Calls Timed By The DUC - Start	55
(B) Calls Timed By The DUC - Disconnect	55
(C) Calls Timed By The Company	55
2.20 Rate Periods	56
2.20.1 General	56
(A) Day, Evening, and Night Rate Periods	56
(B) Peak and Off-Peak Rate Periods	56
2.21 Mileage Measurements	57
2.21.1 General	57
2.21.2 Inbound and Calling Card Services	57
2.21.3 Other Mileage Sensitive Services	57
2.22 Determination of Airline Mileage	58
2.23 Holidays	59
2.23.1 Long Distance Service & Residential Long Distance	59
2.23.2 All Other Services	59
2.24 Determining Rate In Effect	59
2.24.1 General	59
2.24.2 Split Rate Periods	59
2.25 Application of Charges	60
2.25.1 Outbound Services	60
2.25.2 Inbound Services	60
2.26 Calculation of Usage Charges	60
2.26.1 General	60

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
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 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 2 • Rules and Regulations (continued)	... 61
2.27 Use of Service	... 61
2.28 Governing Law	... 62
2.29 Minimum Grade of Service	... 62
2.30 Discounts	... 62
2.31 Nonrecurring Charges	... 62
2.32 Payphone Use Charges	... 62
2.33 Non-Subscriber Charges	... 63
Section 3 • Description of Services	... 64
3.1 Outbound Services	... 64
3.1.1 General	... 64
3.1.2 Switched Access Services	... 64
(A) Description of Services	... 64
.1 RSL COM USA Global Business Plans	... 64
.2 RSL COM USA Global Residential Plans	... 64
.3 RSL COM USA On-Net Plans	... 64
.4 RSL COM USA Global Hub Plans	... 65
.5 RSL COM USA Intralink Plans	... 65
.6 RSL COM USA Targeted International Calling Plans	... 65
.7 RSL COM USA Employee Discount Plan	... 65
.8 RSL COM USA Casual Access Plans	... 65
.9 International Banking and Brokerage Community (IBBC) Plan	... 66
.10 Generic 12 Cents Program	... 66
.11 98 Spring Calling Plan	... 66
.12 9 Cents Anytime Plan	... 66
.13 September 99 Calling Plan	... 67
.14 Winning Choice II Plan	... 67
.15 Winning Choice Millennium Plan	... 68
.16 Business Market Basics Plan	... 69
.17 Winning Choice Affinity Plan	... 69

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 3 - Description of Services (continued)	71
3.1 Outbound Services (continued)	71
3.1.3 Dedicated Access Services	71
(A) General	71
(B) Description of Services	71
.1 RSL COM USA Global Business Plans	71
.2 RSL COM USA Global Hub Plan	71
.3 Winning Choice II Plan	71
.4 Winning Choice Millennium Plan	71
.5 Business Market Basics	72
.6 Winning Choice Affinity Plan	72
3.2 Inbound Services	73
3.2.1 General	73
3.2.2 Switched Access Services	73
(A) Description of Services	73
.1 RSL COM USA Intralink 800 Plans	73
.2 RSL COM USA International Plus 800 Services	73
.3 RSL COM USA 800 Access Services	73
.4 Switched 800,800 Plus and Postalized Services	73
.5 Winning Choice II Plan	74
.6 Winning Choice Millennium Plan	74
.7 Business Market Basics	74
.8 Winning Choice Affinity Plan	74
3.2.3 Dedicated Access Services	75
(A) Description of Services	75
.1 Inbound Dedicated 800 Services	75
.2 Dedicated 800, 800 Plus and Postalized Dedicated 800 Services	75
.3 Winning Choice II Plan	75
.4 Winning Choice Millennium Plan	76
.5 Business Market Basics Plan	76
.6 Winning Choice Affinity Plan	76

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 3 - Description of Services (continued)	77
3.2 Inbound Services (continued)	77
3.2.4 Advanced 800 Features.	77
(A) Advanced800 Features	77
(B) Description of Services	77
.1 Time Interval Routing	77
.2 Day-of-Week Routing	77
.3 Point of Call Routing	77
.4 Exchange Routing	78
.5 Percentage Allocation	78
.6 Sequential Allocation	78
.7 Quota Routing	79
.8 Profile Routing	79
.9 Most Available Agent Routing	79
.10 Rules Based Routing	79
.11 Holiday Routing	80
(C) Dialed Number Identification Service (DNIS)	80
(D) Area Code NXX Blocking	81
(E) Tailored Call Coverage	81
(F) Alternate Routing	81
(G) Network Call Redirect	82
(H) Disconnect Message Referral (DMR)	82
(I) Automatic Number Identification (ANI)	82
(J) 800 Service Custom Message Announcement (CMA)	82
(K) Account and Identification Supplementary Codes	83
(L) Super Routing Plans	83
(M) Resp Org	84
(N) SMS Resp Org Changes	84
(O) Sets	84
3.2.5 Enhanced Call Router 1000 (ECR 1000) .	85
(A) Description of Services	85
.1 ECR Menu Routing	85
.2 ECR Message Announcement	85
.3 ECR Standard Database Routing	85
.4 Caller Takeback	86

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 3 - Description of Services (continued)	86
3.2 Inbound Services (continued)	86
3.2.5 Enhanced Call Router 1000 (ECR 1000) (continued)	86
(A) Description of Services (continued)	86
.5 ECR Busy/No Answer Rerouting (BNAR)	86
.6 Takeback and Transfer	86
.7 Announced Connect	86
.8 ECR Advanced Database Routing	87
3.3 Service Availability	87
3.4 Other Charges	88
3.5 Contract Pricing Plans	88
3.6 Virtual Network Service (VNS)	89
3.6.1 General.	89
3.6.2 CommonCENTS VNS III.	89
3.6.3 VNS Features	89
(A) Customized Announcements	89
(B) Accounting Codes	90
(C) Virtual Ringdown	90
3.7 Calling Card Services	91
3.7.1 General	91
3.7.2 RSL COM USA Global Calling Card Services	91
3.7.3 Sure Calling Card Service	91
3.7.4 Personal Calling Card Service Calling Card Service	91
3.7.5 CommonCENTS VNS III Calling Card Service	91
3.7.6 Generic 12 Cents Program Calling Card Service	92
3.7.7 98 Spring Calling Plan Calling Card Service	92
3.7.8 9 Cents Anytime Calling Card Service	92
3.7.9 Winning Choice II Calling Card Service	92
3.7.10 Winning Choice Millennium Calling Card Service	92
3.7.11 Business Market Basics Calling Card Service	93
3.7.12 September 99 Calling Plan Calling Card Service	93
3.7.13 Connect Calling Card Service	93
3.7.14 Extended Reach Calling Card Service	93
3.7.15 Winning Choice Affinity Calling Card Service	93

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

**ADMINISTRATIVELY
 APPROVED FOR FILING**

TABLE OF CONTENTS

	<u>PAGE</u>
Section 3 - Description of Services (continued)	94
3.8 Operator Toll Assistance	94
3.8.1 General	94
3.8.2 Availability of Services	94
3.9 Digital Data Services	95
3.9.1 General	95
3.9.2 Switched or Dedicated 56 kbps Service	95
(A) General	95
(B) Customer Utilizes T-I Access	95
(C) Customer Utilizes LEC provided Switched Digital Access	95
3.9.3 Switched or Dedicated 64 kbps Service	96
(A) General	96
(B) Customer Utilizes Primary Rate Interface Access	96
(C) Customer Utilizes Basic Rate Interface Access	96
3.10 Private Line Services	96
3.11 Local Access Service	97
3.12 Audioconferencing Service	97
3.12.1 General	97
3.12.2 Rate Options	97
(A) Automated	97
(B) Standard	97
3.12.3 Description of Services	98
(A) Standard and Automated Services	98
.1 Toll Meetme Conference	98
.2 Toll-Free MeetMe	98
.3 Call-Out (Op Assist)	98
(B) Optional Services	98
.1 Digital Replay Services	98
.2 Tape Recording, Playback and Overnight Federal Express	98
.3 Lecture/Listen Only	99
.4 Notification Call and Fax	99
.5 Full Time Operator Assistance	99
.6 Polling	99
.7 Participant List	100
.8 Transcription	100
.9 Pre-Notification and RSVP Line	100
.10 Standing Reservation	100
.11 Internet Reservations	100
.12 Communications Line	101

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 3 - Description of Services (continued)	101
3.12 Audioconferencing Service (continued)	101
3.12.3 Description of Services (continued)	101
(B) Optional Services (continued)	101
.13 Electronic Question and Answer (Queuing) ...	101
.14 On Hold Music	101
.15 Roll Call	101
.16 Translation	101
3.13 Directory Assistance	102
3.13.1 General	102
3.13.2 Availability of Service	102
3.13.3 Application of Charges	102
3.14 Operator Services	103
Section 4 - Rates and Charges (including Price List)	104
4.1 Outbound Services	104
4.1.1 Switched Access Services	104
(A) RSL COM USA Global Business Plans	104
(B) RSL COM USA Global Residential Plans	104
.1 Global Residential Plan	104
.2 Residential Direct Plan	104
(C) RSL COM USA On-Net Plans	104
.1 1+ Commercial Rates	104
.2 1+ Residential Rates	104
.3 1+ Commercial Danish Special ...	104
(D) RSL COM USA Global Hub Plans	105
.1 Global Hub Plus 1	105
.2 Global Hub Plus 2	105
.3 Global Hub Plus 3	105
.4 Global Hub Plus 4	105
.5 Global Hub Plus 5	105
.6 Old Global Hub Plus	105
(E) RSL COM USA Intralink Plans	105
.1 U.S. Intralink Plan	105
.2 U.S. Intralink Commercial Plan ...	105

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 - Rates and Charges (continued)	106
4.1 Outbound Services (continued)	106
4.1.1 Switched Access Services (continued)	106
(F) RSL COM USA Targeted International Calling Plans	106
.1 Europe Direct Plan	106
.2 Mi Mundo Latino Plan	106
.3 Middle East Calling Plan	106
.4 Asian Calling Plan	106
(G) RSL COM USA Employee Discount Plan	106
.1 1+ Long Distance Service	106
(H) RSL COM USA Casual Access Plans	107
.1 Global Saver Residential III Plan	107
.2 Residential, Commercial and Europe Casual Access Plans	107
(I) International Banking and Brokerage Community (IBBC) Plan	107
(J) Generic 12 Cents Program	107
(K) 98 Spring Calling Plan	107
(L) 9 Cents Anytime Plan	108
(M) September 99 Calling Plan	108
(N) Winning Choice II Plan	108
(O) Winning Choice Millennium Plan	108
(P) Business Market Basics Plan	108
(Q) Winning Choice Affinity Plan	108
4.1.2 Dedicated Access Services	102
(A) RSL COM USA Global Business Plans	109
.1 RSL Global Plan 11	109
.2 RSL Global Plan 12	109
.3 RSL Global Plan 13	109
.4 RSL Global Plan 14	109
(B) RSL COM USA Global Hub Plan	109
(C) Winning Choice II Plan	109
(D) Winning Choice Millennium Plan	110
(E) Business Market Basics Plan	110
(F) Winning Choice Affinity Plan	110

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director - Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 • Rates and Charges (continued)	111
4.2 Inbound Services	111
4.2.1 Switched Access Services	111
(A) RSL COM USA Intralink 800 Services	111
.1 Global Intralink Plus Commercial and Residential Plans	111
.2 U.S. Intralink 800 Service Plan	111
(B) RSL COM USA International Plus 800 Services	111
.1 International Plus Service, KTC International Plus Commercial & Residential Plans	111
(C) RSL COM USA 800 Access Services	111
.1 Residential 800 Access Services	111
.2 Commercial 800 Access Services	111
.3 Term 800 Access Service	112
.4 Month-to-Month 800 Access Service	112
(D) Switched 800 Service	113
(E) Switched 800 Plus Service	113
(F) Postalized Switched 800 Service	114
(G) Winning Choice II Plan	115
(H) Winning Choice Millennium Plan	116
(I) Business Market Basics Plan	116
(J) Winning Choice Affinity Plan	117
4.2.2 Dedicated Access Services	118
(A) RSL COM USA 800 Access Service	118
.1 Term 800 Access Service	118
.2 Month-to-Month Access Service	118
(B) Dedicated 800 Service	118
(C) Dedicated 800 Plus Service	119
(D) Postalized Dedicated 800 Service	119
(E) Winning Choice II Plan	120
(F) Winning Choice Millennium Plan	121
(G) Business Market Basics Plan	121
(H) Winning Choice Affinity Plan	122
4.2.3 Advanced 800 Features	123
(A) Advanced Routing Feature Package	123
(B) Dialed Number Identification Service (DNIS)	124
(C) Area Code NXX Blocking	124
(D) Tailored Call Coverage	125
(E) Alternate Routing	125
(F) Network Call Redirect	126

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 - Rates and Charges (continued)	126
4.2 Inbound Services (continued)	126
4.2.3 Advanced 800 Features (continued)	126
(G) Disconnect Message Referral (DMR)	126
(H) Automatic Number Identification (ANI)	127
(I) 800 Service Custom Message Announcement (CMA)	127
(J) Account & Identification Supplementary Codes	128
.1 I.D. Codes	128
.2 Account Codes	128
(K) Super Routing Plans	129
(L) Resp Org	129
(M) SMS Resp Org Charges	129
(N) Sets	129
4.2.4 Enhanced Call Router 1000 (ECR 1000)	130
(A) ECR 1000 Feature Package	130
(B) ECR Menu Routing	130
(C) ECR Message Announcement	130
(D) ECR Standard Database Routing	131
(E) Caller Takeback	131
(F) ECR Busy/No Answering Rerouting (BNAR)	131
(G) Takeback and Transfer	131
(H) Announced Connect	131
(I) ECR Advanced Database Routing	132
(J) ECR Non-Recurring Fees	132
4.3 Virtual Network Services (VNS)	133
4.3.1 CommonCENTS VNS III	133
(A) Outbound Usage Rates	133
.1 On-Net / On-Net	133
.2 On-Net / Off-Net	134
.3 Off-Net /On-Net	135
.4 Off-Net/Off-Net	136
(B) Inbound 800 Usage Rates	137
.1 Call Terminates Via Switched Access	137
.2 Call Terminates Via Dedicated Access	137
(C) CommonCENTS VNS III Calling Card	137

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 New York, NY 10022

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TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 - Rates and Charges (continued)	138
4.4 Calling Card Services	138
4.4.1 RSL COM USA Global Calling Card Services	138
(A) Global Calling Card No. 1	138
(B) Global Calling Card No. 2	138
(C) Delta Card Service	138
(D) Employee Calling Card	138
4.4.2 Sure Calling Card Service	139
4.4.3 Personal Calling Card	139
4.4.4 CommonCENTS VNS III Calling Card Service ..	140
(A) Usage Rates	140
.1 Off-Net /On-Net	140
.2 Off-Net /Off-Net	141
4.4.5 Generic 12 Cents Program Calling Card Service	142
4.4.6 98 Spring Calling Plan Calling Card Service	142
4.4.7 9 Cents Anytime Calling Card Service	142
4.4.8 Winning Choice II Calling Card Service	142
4.4.9 Winning Choice Millennium Calling Card Service	142
4.4.10 Business Market Basics Calling Card Service	142
4.4.11 September 99 Calling Plan Calling Card Service	143
4.4.12 Connect Calling Card Service	143
4.4.13 Extended Reach Calling Card Service	143
4.4.14 Winning Choice Affinity Calling Card	143
4.5 Digital Data Services	144
4.5.1 Switched 56 kbps Service	144
(A) Usage Rates	144
.1 Off- On	144
.2 Off-Off	145
4.5.2 Dedicated 56 kbps Service	146
(A) Usage Rates	146
.1 On-On	146
.2 On-Off	147
4.5.3 Switched 64 kbps Service	148
(A) Off-On	148
(B) Off-Off	148
4.5.4 Dedicated 64 kbps Service	148
(A) On-On	148
(B) On-Off	148

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
 New York, NY 10022

ADMINISTRATIVELY
 APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 - Rates and Charges (continued)	149
4.6 Audioconferencing Services	149
4.6.1 Application of Charges.	149
4.6.2 Standard and Automated Services	149
(A) Automated Toll Meetme Conference	149
(B) Automated Toll-Free Meetme Conference	149
(C) Standard Toll Meetme Conference	149
(D) Standard Toll-Free Meetme	149
(E) Dial Out Conference (Operator Assisted) ..	150
4.6.3 Optional Services	150
(A) Digital Replay Services	150
.1 Instant Replay Toll	150
.2 Instant Replay Toll-Free	150
.3 Instant Replay Prompts	150
.4 Digital Voice Capture	150
(B) Tape Recording.	151
(C) Tape Payback	151
(D) Lecture/Listen Only	151
(E) Overnight Federal Express	151
(F) Additional Copy	151
(G) Cancellation, Overbooking, Sub-Conference and Standing Reservation	151
(H) Communications Line	151
(I) Notification Call or Notification Fax	151
(J) Full Time Operator Assistance, Polling and Q&A	152
(K) Pre-Notification and RSVP Line	152
(L) Participant List.	152
(M) Roll Call, On Hold Music and Internet Reservations	152
(N) Transcription Service	152
(O) Translation Service	152
4.7 Directory Assistance	153
4.7.1 General	153
4.7.2 Winning Choice II Calling Plan Customers	153
4.7.3 Winning Choice Millennium Calling Plan Customers	153
4.7.4 Business Market Basics Calling Plan Customers	153

Issued: November 17, 2000

Effective: January 5, 2001

Issued by: David Parries
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430 Park Avenue, Fifth Floor
New York, NY 10022

ADMINISTRATIVELY
APPROVED FOR FILING

TABLE OF CONTENTS

	<u>PAGE</u>
Section 4 - Rates and Charges (continued) ...	154
4.8 Operator Services	154
4.8.1 General	154
4.8.2 Operator Dialed Surcharges ..	156
(A) Per Call	156
(B) Per Request	157
4.9 Other Charges	158
4.9.1 Penalty for Bad Checks	158
4.10 Payphone Use Charge	158
4.11 Non-Subscriber Charge	158
4.12 Local Access Service	159
4.13 Private Line Services	160
4.14-4.17 Price List	161
Section 5 - Promotions	175
5.1 General	175
5.2 Competitive Response Promotion	175
Section 100 - Miscellaneous (Grandfathered Services)	176

Issued: November 17, 2000

Effective: January 5, 2001

Issued by:

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CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS

NONE

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- | | | |
|---|---|------------------------------------------------------------------|
| D | - | To signify a discontinuance |
| I | - | To signify a rate increase |
| M | - | To signify material relocated in the tariff |
| N | - | To signify a new rate or regulation |
| R | - | To signify a rate reduction |
| T | - | To signify a change in text, but no change in rate or regulation |

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TARIFF FORMAT

- J. Sheet Numbering ▪ Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added.
- K. Sheet Revision Numbers ▪ Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- L. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
2.
2.1
2.1.1
2.1.1(A)
2.1.1(A).1
2.1.1(A).1.a
2.1.1(A).1.a.l
2.1.1(A).1.a.l.(i)
2.1.1(A).1.a.l.(i).(1)
- M. Check Sheets ▪ When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a **CROSS-**reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

23 B + D: A circuit with a wide range of frequencies that is divided in twenty-three 64 Kbps paths for carrying voice, data, video or other information simultaneously.

ACE: Acronym for Access Coordination which provides for the design, ordering, installation coordination, pre-Service testing, Service turn-up, maintenance, and ongoing coordination of testing and trouble resolution on all Company-provided local access Channels. In the case of Customer-provided local access Channels, it provides for the maintenance, ongoing coordination of testing, and trouble resolution for the local access Channels.

Access Line: An arrangement which connects the Customer's location to a RSL COM U.S.A., Inc. network switching center.

Affinity Group: A group of individuals belonging to an organization or association (e.g. a non-profit organization, alumni of a university) where a group agrees to meet a specific set of criteria.

Alternate Access: Alternate Access is a form of local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special Tariff rates if permitted by applicable governmental rules.

Applicant: Applicant is an entity or individual who applies for Service under this Tariff.

Authorization Code: A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Bandwidth: Bandwidth is the total frequency band, in hertz, allocated for a channel.

Basic Rate Interface (BRI): Basic Rate Interface is an ISDN interface. It delivers 2B+D over either one or two pairs.

Bit: The smallest unit of information in the binary system of information

Business Customer: Customer whose use of Service is for business, professional, institutional, or occupational purpose.

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Director ■ Regulatory Affairs
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Business Days: The period between 8:00am and 5:00pm, Monday through Friday, excluding bank holidays.

Call: A completed connection established between a calling station and one or more called stations.

Calling Card: Calling Card Service enables the caller to originate a call by dialing an access number from a touchtone or rotary telephone by providing a valid Calling Card number and PIN. The caller may access the network by dialing "0" plus the called number and/or by dialing 1 plus an 800 number. Calls originating from a rotary telephone will be completed with the assistance of an operator.

Called Station: The station (ie., telephone number) called, or the terminating point of call.

CAP: Acronym for Competitive Access Provider, which is any provider of local access service other than the Local Exchange Carrier.

Channel or Circuit: A Channel or Circuit is a dedicated communications path between two or more points having a Bandwidth or Transmission Speed selected by the Customer.

COC: Acronym for Central Office Connection

Company or Carrier: The term "Company" or "Carrier" denotes RSL COM U.S.A., Inc. ("RSL USA"), RSL COM U.S.A., Inc. d/b/a Westinghouse Communications ("Westinghouse"), and all subsidiaries and affiliates designated by the Company.

Commission: Commission refers to the Arizona Corporation Commission or any succeeding agency.

Conference Bridge: Conference Bridge is the equipment which allows for three or more participants on the same call.

Coordinator: Coordinator is a term used in conjunction with the Company's Audioconferencing Service and is the Company's operator responsible for a given conference call.

Customer: A person, firm, corporation or any other legal entity that orders service from the Company or is responsible for the payment of charges and for compliance with the Company's regulations and the tariff provisions contained herein.

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Customer Dialed and Operator Assisted: Calls wherein the end user dials "0" plus the called number and chooses to bill the call to a third party number, to a Calling Card, or to the called number (collect call) and wherein call placement and recording of billing information is performed through the assistance of a live operator.

Customer Dialed/Automated: Calls wherein the end user dials "0" plus the called number and chooses to bill the call to a calling card or the called number (collect call) and wherein call placement and recording of billing information is performed without the assistance of a live operator.

Customer Premises: A location, free of any interfering easements, designated by the Customer for the provision of telecommunications services to the Customer.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Dedicated Access/Special Access: Dedicated Access/Special Access is dedicated Local Access between the Customer's Premises or serving wire center and the Point-of-Presence of the DUC selected by the Company for origination and/or termination.

DUC: DUC is the acronym for "Designated Underlying Carrier."

Duplex: A communications path that allows for simultaneous transmission in both directions.

Employees: The term "Employees" refers to the active and retired employees of RSL COM U.S.A., Inc. and all subsidiaries, affiliates, and other groups designated by the Company.

Extension Channel: The means used to provide service between the Company and the Customer location.

Facilities: Any item of communications plant or equipment used to provide or to connect to the Company's service.

FGA, FGB or FGD: Stands for Feature Group A, Feature Group B, or Feature Group D.

Gateway: A location in which the Company maintains facilities for the rendition of services as described in this tariff.

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Half Channel: The portion of a point-to-point international circuit between its originating or terminating point and the appropriate satellite or theoretical mid-point of the transoceanic cable.

Half Duplex: The non-simultaneous transmission of signals in both directions.

Holidays: RSL COM U.S.A., Inc.'s recognized holidays are New Year's Day, President Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas.

Host: The term Host is used in conjunction with the Company's Audioconferencing and refers to the Customer's coordinator of a conference call.

Installation: The connection of a Circuit, Dedicated Access Line, or Port, for new, changed or additional service.

ISDN: An acronym for Integrated Services Digital Network, which is a direct-connect access service provided at BRI and PRI levels. ISDN links intelligence inherent in its network with that on the Customer's premises. Voice and data calls can be transmitted simultaneously over one digital line.

InterLATA Call: An interLATA call is any call that originates in one LATA and terminates in a different LATA.

IntraLATA Call: An intraLATA call is any call that originates and terminates within the same LATA.

IXC: An acronym for Interexchange Carrier.

Kbps: Kbps is an acronym for Kilobits Per Second.

LATA: LATA stands for Local Access Transport Area, which is a geographic area established for the provision and administration of communications service as provided for in the Modification of Final Judgment and any further modification thereto.

LEC: An acronym for "Local Exchange Carrier."

Local Access: Service between a Customer's premises and the designated Point-of-Presence of the DUC selected by the Company.

Local Access Provider: Local Access Provider is the LEC, CAP, DUC, or any other entity that provides Local Access.

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Modification of Final Judgment • Judicial opinion rendered in United States v. American Telephone & Telegraph Company, 522 F. Supp. 131 (D.D.C. 1982).

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

NPA Centroid: NPA Centroid is the rating center which is used to calculate mileage for inbound 800 calls and Calling Card Calls.

NXX: NXX represents the first three digits of a Customer's telephone numbers. N is any number between two (2) and nine (9). X is any number between zero (0) and nine (9).

Off Net-Off Net: Off Net/Off Net calls are originated in equal access areas via equal access facilities, and are terminated via shared-use facilities. If a call is from ten (10) digit location terminating to a ten (10) digit location, the Off Net-Off Net rate schedule applies.

Off Net-On Net: Off Net/On Net calls are originated in equal access areas via equal access facilities between the Customer's premises and the Company's designated POP, and are terminated via Dedicated Access facilities from the destination POP to the destination location. If the call is from a ten (10) digit location terminating to a seven (7) digit location, the Off Net-On Net rate schedule applies.

On-Net Service: Originating locations where switches are residing.

On Net-Off Net: On Net/Off Net calls are originated via Dedicated Access facilities between the Customer's premises and Company's designated POP, and are terminated via shared-use facilities. If a call is from a seven (7) digit location terminating to a ten (10) digit location, the On Net-Off Net rate schedule applies.

On Net-On Net: On Net/On Net calls are originated via Dedicated Access facilities between the Customer's premises and Company's designated POP, and are terminated via Dedicated Access facilities from the Company's destination POP to the destination location. If a call is from a seven (7) digit location terminating to a seven (7) digit location, the On Net-On Net rate schedule applies.

Operator Dialed Surcharge: Distant number calls that Customer could dial but gets operator to dial (i.e., "0-" or "00-").

Operator Station: Services, other than Customer Dialed Calling Station service and person-to-person service, which require the assistance of an operator to complete the call.

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Director • Regulatory Affairs
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

PBX: An acronym for Private Branch Exchange.

Person to Person: Service for which the person originating the call specifies to the operator a particular person, mobile station, department, extension, or office to be reached.

POP: An acronym for Point-of-Presence, which may be (a) the central office of the DUC; (b) a location where the LEC or CAP hands off the traffic of the Company's Customers to the DUC or the Company; or (c) the location where the Customer's facility interconnects with the DUC or the Company.

Premises: A building on continuous property not separated by a public thoroughfare.

Primary Rate Interface (PRI): Primary Rate Interface is the ISDN equivalent of a T-1 circuit. The Primary Rate Interface (that which is delivered to the Customer's premises) provides 23 B+D running at 1.544 megabits per second.

Private Line: A dedicated transmission channel furnished to a Customer without intermediate switching arrangements for full-time Customer usage.

Private Line Service: A dedicated full-time transmission Service utilizing Dedicated Access arrangements.

Rate Center: A Rate Center is a specified geographical location used for determining mileage measurements.

Reseller: The term reseller denotes a Customer that resells Service(s).

Residential Customer: A Residential Customer is a Customer who subscribes to a Service for a non-business, non-trade, or non-professional purpose.

Route Diversity: Route Diversity is Customer-designated routing which indicates a Customer designated departure from a DUC's primary route.

Service: Service consists of any telecommunications service provided by the Company pursuant to this Tariff.

Shared Facilities: A Company facility used in the provision of service to more than one Customer.

Simplex: The transmission of a signal in one direction.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Site: Term used in connection with the Company's Audioconferencing Service and refers to the telephone line connected to the Conference Bridge.

Special Arrangement: The construction of new facilities or the special arrangement of facilities to meet a new Customer's requirements.

State: State refers to the State of Arizona

State Universal Service Fund (SUSF): A monthly surcharge added to a retail customer's bill based on a percentage of the customer's total retail charges. The revenues collected from this state surcharge are remitted to a state agency to subsidize the telecommunications services for high cost service areas.

Switched Access: Switched Access is when the transmission line at a Customer's location is switched through the LEC or CAP to reach the long distance network.

T-1 : A digital transmission link with the capacity of 1.544 Mbps.

Terminal: Either a gateway or the gateway extension point to which the Company's rendition of service is linked by use of extension channels.

Transmission Speed: For the purposes of this Tariff, data Transmission Speed refers to the line speed in bits per second (bps).

Underlying Carrier: Any interexchange carrier which provides long distance Service that is resold by the Company pursuant to this Tariff.

V&H: Acronym for Vertical and Horizontal.

VNS: Acronym for Virtual Network Service.

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company.**

This tariff contains the descriptions, regulations, and rates applicable to intrastate intraLATA and intrastate interLATA telecommunications services offered by RSL COM U.S.A., Inc. and RSL COM U.S.A., Inc. d/b/a Westinghouse Communications ("Westinghouse") with principal offices located at 430 Park Avenue, Fifth Floor, New York, NY 10022. The services are furnished for communications originating and terminating at points within the State of Arizona under the terms of this tariff.

This tariff governs the provision of inbound and outbound long distance telecommunications services, directory assistance services, and calling card services within the State of Arizona.

The Company installs, operates, and maintains the communication services as specified in the terms and conditions set forth in this Tariff. The Company may also act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the RSL COM U.S.A., Inc. Network. The customer will be responsible for all charges due for such service arrangement. Services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

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SECTION 2 - RULES AND REGULATIONS**2.2 Limitations on Services**

- 2.2.1 Service is offered subject to the availability of facilities and /or equipment from the DUC or Company, the Company's ability to provision the order, and the provisions of this Tariff. The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available. Certain factors may limit the availability of international calling, such as (a) transmission and/or atmospheric conditions, (b) legally restricted calls to a foreign country or area, and (c) legally restricted calls routed through a foreign country or area. Service is subject to such restrictions as may be enforced from time to time by the authorities in that country or area.
- 2.2.2 The Company reserves the right without liability to discontinue offering Services or to limit the use of Services when necessitated by conditions beyond the Company's control or when the Customer is using Services in violation of the law or the provisions of this Tariff.
- 2.2.3 Priorwritten permission from the Company and approval pursuant to Paragraph 2.16 of this tariff are required before Customers may assign or transfer any Service. All regulations and conditions contained in this tariff and all other applicable service conditions shall apply to all such permitted assignees or transferees.

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Services (continued)

2.2.4 Conditions under which the Company may refuse or terminate Services without liability include, but are not limited to:

Insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, or pre-arranged account code numbers; or,

Customer's use of the Service constitutes a violation of either the provisions of this Tariff, or of any laws, rules, regulations, or policies; or,

Any order or decision of a court or other governmental authority which prohibits the Company from offering such Service; or,

The Company deems such refusal or termination necessary to protect the Company or third parties against fraud, or to otherwise protect the Company's personnel, agents, or Service; or,

Misuse of the network or use of the network for any unlawful or criminal purpose; or.

Refusal by the Customer to allow the Company reasonable access to the Customer's facilities as required to provision Services.

2.2.5 The Company may refuse or terminate Service to Residential Customers in accordance with state laws and Commission rules.

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SECTION 2 - RULES AND REGULATIONS**2.2 Limitations on Services (continued)**

- 2.2.6 Services are furnished subject to the condition that there will be no abuse or fraudulent use of the Services. Abuse or fraudulent use of Services includes, but is not limited to:

Use of Services to transmit a message or to locate a person or otherwise to give or obtain information without payment of the applicable charge; or

Obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Services by rearranging, tampering with, or making connection with any Services components, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such Service; or

Use of Service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another; or

Use of Services in such a manner as to interfere unreasonably with the use of Services by one or more other Customers.

- 2.2.7 The Customer may not use Services provided under this Tariff for any unlawful purpose.
- 2.2.8 If the Company learns of possible fraudulent use of any of the Company's Calling Card Services, the Company will make an effort to contact the Customer, but Service may be terminated or blocked without notice and without liability to the Company.
- 2.2.9 To control non-payment and fraud, Service may be discontinued by the Company without incurring liability by blocking all traffic or by blocking traffic to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk, and only after accounts have been brought current.

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SECTION 2 - RULES AND REGULATIONS**2.3 Limitation of Liability**

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of providing Service hereunder, where such damages were not caused by the Company's willful misconduct, shall in no event exceed an amount equivalent to the initial period charge to the Customer according to this Tariff for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for damages caused by the negligence or willful misconduct of the Customer. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or failure to establish connections.
- 2.3.2 The Company will not be liable for and shall be held liable harmless by the customers against:
- (A) Any act or omission of any other company or companies furnishing a portion of the Service or facilities, equipment or Service associated with such Service.
 - (B) Any defacement of, or damage to, the equipment or premises of a Customer resulting from the provision of Service when such defacement or damage is not the result of the Company's negligence.
 - (C) Damages caused by the negligence or willful misconduct of the Customer.
 - (D) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's reasonable control.
 - (E) Any other direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder, absent a determination of willful misconduct by the Company through judicial or administrative proceedings.
 - (F) Any special or consequential damages or any lost profits of any kind or nature arising out of the furnishing of or interruption in Service contained in this Tariff.

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SECTION 2 • RULES AND REGULATIONS**2.3 Limitation of Liability (continued)**

- (G) The use or abuse of any Service described herein by any party including, but not limited to, the Customer's employees or members of the public. "Use or abuse" includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service or device. In the case of 800 Service, this also applies to third parties who dial the Customer's 800 number by mistake.
- (H) Any action, such as blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unlawful use of its Service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties. The liability provided for above, will, in each case, be in addition to any amounts that may otherwise be due the Customer under this Tariff as a credit allowance for the interruption of Service.
- 2.3.3 The Company's liability, if any, with regard to the delayed Installation of facilities or commencement of Service will not exceed \$1 ,000.00.
- 2.3.4 In the absence of written authorization by the Company, no contractors, agents, or employees of connecting, concurring or other participating carriers or companies shall be deemed to be contractors, agents, or employees of the Company.
- 2.3.5 The Company's liability shall be limited to that expressly assumed in Paragraph 2.3 hereof. The Company shall not be liable for any other direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Services provided hereunder, absent a determination of willful misconduct by the Company through judicial or administrative proceedings. With respect to Services provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.
- 2.3.6 The Company is not liable for any failure to provide or maintain Services under this Tariff due to circumstances beyond the Company's reasonable control.

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SECTION 2 - RULES AND REGULATIONS**2.3 Limitation of Liability (continued)**

- 2.3.7 The above Tariff language (and any and all language which appears in this Tariff addressing liability of Company or its customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and any direct, indirect, and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.
- 2.3.8 The Company will not be liable if an 800 number ordered by a Customer is not available, except when such availability is due to the Company's negligence. The Company's liability will be limited to the lesser of the Customer's actual damages or \$1 ,000.00.
- 2.3.9 If a Customer cancels an order for Service prior to commencement or completion of a mutually agreed upon period, a charge will be levied upon the Customer. The charge will be for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges.
- 2.3.10 Contractors, agents or employees of connecting, concurring or other participating carriers or companies must have the Company's written authorization to be deemed contractors, agents or employees of the Company.
- 2.3.11 The Company will not be held liable for interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties. Any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including costs of Local Access Providers' labor and materials will be paid by the Customer. Furthermore, all or a portion of the Service may be provided over facilities of third parties, and the Company will not be held liable to the Customer or any person, firm or entity for defects caused by such third parties.

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SECTION 2 . RULES AND REGULATIONS**2.4 Restoration of Services**

The use and restoration of Service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.5 Obligations of the Customer

2.5.1 The Company shall be indemnified and held harmless by the Customer against:

Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted by the Company; and

Violation by Customer of any other literary, intellectual, artistic, dramatic, or musical right; and

Violations by Customer of the right to privacy; and

Claims of patent infringement arising from combining or connecting facilities or the facilities with Customer's apparatus or systems; and

Claims related to lost or stolen calling cards, except as described in Paragraph 2.6; and

Any other claims whatsoever relating to or arising from message content or the transmission thereof; and

All other claims arising out of any act or omission of the Customer in connection with Service provided by the Company.

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SECTION 2 . RULES AND REGULATIONS**2.5 Obligations of the Customer (continued)**

2.5.2 The Customer shall be responsible for the payment of all charges for Service provided to Customer under this Tariff and for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of Service furnished to Customer under this Tariff.

2.5.3 The Customer is responsible for payment of all charges for Service provided by the Company and originating at Customer's number, accepted at Customer's number, billed to Customer's calling card or authorization code, or rendered at Customer's specific request.

The Customer is also responsible for payment of all amounts required by governmental and quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the State Universal Service Fund (SUSF) and Compensation to Payphone Service Providers for the use of their payphones to access the Company's services. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges will be passed through to the Customer. The Customer is responsible for the payment of all such charges.

2.5.4 The Company shall only be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, after the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the Customer may make an application to the Commission for review and disposition of the matter.

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SECTION 2 • RULES AND REGULATIONS**2.5 Obligations of the Customer (continued)**

- 2.55 Interconnection between Customer-provided and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer-provided and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Leased channels obtained from the Company for Long Distance Message Telecommunications Services are domestic leased channels and are not covered by this tariff.

In order to protect the Company's facilities, personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of other shall be provided at the Customer's expense.

- 2.5.6 The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.

If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities from harm. The Company will upon request and within 24 hours notice in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

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SECTION 2 - RULES AND REGULATIONS**2.5 Obligations of the Customer (continued)**

- 2.5.7 If the presubscription of any line of a Reseller is unauthorized, the Company may charge the Reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred. The Reseller is financially liable for all lines at all locations until such time as the lines and/or locations are presubscribed to a different interexchange carrier. In instances where the Reseller has presubscribed lines and/or locations to its Service without proper authorization, the Reseller must:
- (A) Inform the premises end user at each location of the unauthorized change in IXCs; and
 - (B) Insure that each such location is returned to the IXC of choice; and
 - (C) Pay all applicable conversion charges.
- 2.5.8 In the event of non-payment by a Reseller's end user, the Company may be requested by the Reseller to block such end user's Service because of non-payment of charges. The Reseller must certify that proper notice has been given to the premises owner/occupant at such location. Proper notice must meet state and federal rules for blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.5.9 In addition to the other provisions in this Tariff, carriers reselling Service will be responsible for securing and maintaining all necessary federal and state certifications and tariffs for operating as a reseller and for complying with the rules and regulations as set forth by the various regulatory agencies. Further, the carrier also assumes full responsibility for complying with the Communications Act and the rules, regulations, and decisions of the Federal Communications Commission. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company immediately and irrevocably terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be done in person or in writing.
- 2.5.10 The Customer shall indemnify and hold the Company harmless from any and all liability that is not expressly assumed by the Company in Paragraph 2.3 and that arises in connection with the provision of Service to the Customer.

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SECTION 2 ■ RULES AND REGULATIONS**2.6 Lost Or Stolen Calling Cards Or Authorization Codes**

The Customer is responsible for all charges for Services provided to the Customer, including charges for all calls placed by use of Customer's assigned authorization or calling card code. Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of Customer's authorization or calling card code, the Customer shall alert and give notice to the Company of such facts. The Customer shall be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.7 Obtaining Service**2.7.1 Application for Services**

To obtain Service, the Applicant must submit to the Company an application in the form of a completed Long Distance Service Agreement and a Letter of Agency. The Applicant must also establish credit satisfactory to the Company as provided in Paragraph 2.7.2, or must pay a deposit as provided in Paragraph 2.7.3.

2.7.2 Establishment of Credit**(A) Applicant**

The Company may decline to accept an application for Service unless the Applicant submits references and authorizes the Company to perform a credit check on Applicant, and unless the Company is satisfied with the Applicants credit-worthiness.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time.

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SECTION 2 - RULES AND REGULATIONS**2.7 Obtaining Service (continued)****2.7.3 Customer Deposits****(A) General**

Any applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 hereof may be required to make a deposit to be held by Company as a guarantee of payment for Services provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company in the event that the conditions of Service or the basis on which credit was originally established have materially changed.

(B) Amount of Deposit

The amount of any deposit shall not exceed the estimated charges for two months' Service. The Company shall determine the amount of the deposit.

(C) Interest on Deposits

The Company will pay interest on deposits in accordance with state law and Commission rules.

(D) Return on Deposit

A deposit will be returned:

When an application for Service has been canceled prior to establishment of Service.

At the end of one year of satisfactory payments for Service.

Upon discontinuance of Service.

Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges to the Customer for Service, and only the excess, if any, will be returned. The Company shall review the necessity for maintaining deposits at least once every 12 months.

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SECTION 2 - RULES AND REGULATIONS**2.7 Obtainino Service (continued)****2.7.4 Customer Requested Change in Service**

The Customer may, by a written order, make changes within the general scope of service. If any such change causes an increase or decrease in the cost of, or time required for, performance of any part of the work or service or affects the Company's ability to provide service in accordance with the stated performance, an equitable adjustment shall be made in the price and/or delivery schedule and/or performance criteria.

2.8 Rendering and Pavment of Bills**2.8.1 General**

Bills are sent to the current billing address no later than thirty (30) days following the close of billing. The due date is disclosed on the bill. Payment in full is due upon receipt of the bill therefor. Checks should be made payable as named on the bill, and sent to the address as listed on the bill.

2.8.2 Billing Period

The billing period is one month. Charges may be assessed for unbilled traffic up to one year in arrears.

2.8.3 Billing Options**(A) Employee Long Distance Service****.1 Active Employees**

An Active Employee subscribing to the Employee's Long Distance Service is billed at predetermined discounted rates.

.2 Retired Employees

A Retired Employee subscribing to the Employee's Long Distance may continue to receive predetermined discounted rates as described above.

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SECTION 2 - RULES AND REGULATIONS**2.8 Rendering and Payment of Bills (continued)****2.8.3 Billing Options (continued)****(B) Residential Long Distance and Personal Calling Card Service**

Charges for the Company's Residential Long Distance may be billed by the Company or by the LEC on behalf of the Company. The Company determines which billing method is utilized. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill are the same as covered in the LEC's applicable tariff. The Company's designated LEC billing agent is Billing Concepts located at 7411 John Smith Drive, Suite 200, San Antonio, Texas 78229-4898 and the telephone number is (210) 949-7000.

(C) All Other Services

Charges for all other Services are direct billed by the Company. If a Customer's bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge of 1.5% per month on the delinquent amount.

(D) Low-usage Billing

The Company may invoice low usage customers every other month unless a customer invoiced in such a manner requests monthly billing.

(E) Recovery of Collection Costs**.1 Non-Residential Customers**

If the Company incurs any fees or expenses, including attorney's fees, in collecting, or attempting to collect any charges owed to the Company by a non-Residential Service customer, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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SECTION 2 - RULES AND REGULATIONS**2.8 Rendering and Payment of Bills (continued)****2.8.3 Billing Options (continued)****(E) Recovery of Collection Costs (continued)****.2 Residential Customers**

If the Company hires a collection agency to collect, or attempt to collect, any charges owed the Company by a Residential Service customer, the customer will be liable to the Company for all such expenses, where permitted by applicable law. If the Company incurs any fees or expenses, including attorney's fees, in collection, or attempting to collect, any charges owed the Company other than by hiring a collection agency, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

(F) Recovery of Regulatory Program Fees

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the State Universal Service Fund (SUSF) and Compensation to Payphone Service Providers for the use of their payphones to access the Company's services.

(G) Overcharge/Undercharge

When a Customer has been overcharged, the amount shall be refunded or credited to the Customer.

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SECTION 2 - RULES AND REGULATIONS**2.9 Customer Service****2.9.1 General**

Customer Service may be contacted in writing at 1001 Brinton Road, Pittsburgh, PA 15221. Customers may also contact Customer Service by dialing (800) 266-2006. An appropriate 800 number is listed on the Customer's bill. Customer Service representatives are available twenty-four hours per day, seven days per week, 365 days per year.

2.9.2 Billing Inquiries

Billing inquiries may be referred to the Company's Customer Service organization as indicated in Paragraph 2.9.1 above. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.

2.9.3 Service Difficulties

Service difficulties may be referred to the Company's Customer Service organization, as indicated in Paragraph 2.9.1 above.

2.9.4 Credit for Uncompleted Calls

Customers will be credited for calls that are uncompleted, unanswered, or placed to a wrong number.

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SECTION 2 . RULES AND REGULATIONS**2.10 Cancellation of an Order for Service by the Customer**

2.10.1 An order for service may be canceled by the Customer upon receipt of written notice directed to the Company's corporate office. The cancellation will become effective from the date of receipt by the Company of the Customer's notice except as otherwise indicated in subsequent provisions of this tariff. Cancellation penalties as outlined below will apply.

2.10.2 Cancellation Charges

- (A) Where the Customer cancels an order for any services specified in this tariff, the full service rates specified in that section and the schedule shown below will be utilized in calculating the cancellation charge, irrespective of all special promotion rates.

Days	Cancellation Charges
Less than 30 days after receipt of order	No recurring charges
30-90 days after receipt of order	1 month's recurring charges
90 + days after receipt of order	3 month's recurring charges

- (B) Where installation of service had begun prior to the receipt of a cancellation notice, except as otherwise indicated, the Customer will be responsible for a charge equal to the non-recoverable costs incurred in the construction, such as the cost of equipment and materials, cost of installation, engineering, labor, supervision, general and administrative expenses, overhead, interest during construction, other disbursements, taxes and any other non-recoverable costs which may be incurred, less estimated net salvage.

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SECTION 2 . RULES AND REGULATIONS**2.10 Cancellation of an Order for Service by the Customer (continued)****2.10.2 Cancellation Charges (continued)**

- (C) Any charges imposed on the Company by any other facilities supplier as a result of cancellation of the application for service will be directly passed through to the Customer.
- (D) Installation of special arrangement work is considered to have started when the Company incurs any cost including cancellation penalties imposed on the Company by its vendors in connection therewith or in preparation thereof which would not otherwise have been incurred, provided the Customer has given the Company prior authorization to undertake the special arrangement.

2.10.3 Cancellation During a Multi-Year Contract**(A) Cancellation During the First Year**

The Customer is liable for full payment for the remainder of the first year at the one year monthly rate, plus the current monthly contract rate times the number of full unexpired years remaining in the contract. For example, if the charge for a certain service is \$1,000 per month for a five year contract, and \$1,500 per month for a one year contract, and a Customer contracts for five years, but cancels after six months, that Customer would owe $(6 \times \$1,500) + (\$1,000 \times 4) = \$13,000.00$.

(B) Cancellation After The First Year

The Customer is liable for the difference between the current monthly minimum rate and the previous term monthly rate (as defined below), multiplied by the number of months of service actually provided; plus one month's charges at the current contract rate times the number of full unexpired years remaining in the contract.

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SECTION 2 - RULES AND REGULATIONS**2.10 Cancellation of an Order for Service by the Customer (continued)****2.10.3 Cancellation During a Multi-Year Contract (continued)****(C) Definition of "Previous Term Monthly Rate"**

"Previous Term Monthly Rate" usually applies when a Customer has signed a multi-year contract. It can be defined as the available contract term for service which directly precedes the term under which the Customer contracted, in other words, the rate for the previous term. For example, if a Customer signs a five year contract for a service which also has rates for one and three years, and the Customer cancels the fourth year, the previous term monthly rate is the rate for a three year contract.

If any of the previously mentioned contracts are renewed automatically and penalties are imposed for early cancellation, then the Company must notify the Customer sixty (60) days prior to the expiration date of the contracts.

2.11 Termination of Service by Customer

2.11 .1 A Customer may cancel Service by giving thirty (30) days' written notice to the Company. Such notice should be addressed to the Company's Customer Service organization at the address specified in Paragraph 2.9.1.

2.11.2 Customer With Switched Access**(A) Customer Provisioned Via The DUC**

Cancellation of the Customer's Service will be effective when the LEC changes the PIC code, or when the DUC or CAP cancels the Service, as authorized by the Customer.

(B) Customer Provisioned Via The Company

Cancellation of the Customer's Service will be effective when the LEC changes the PIC code, or when the Company cancels the Service, as authorized by the Customer.

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SECTION 2 - RULES AND REGULATIONS**2.11 Termination of Service by Customer (continued)****2.11.3 Customer With Dedicated Access****(A) Customer Provisioned Via The DUC**

Cancellation of the Customer's Service will be effective when the DUC cancels the Service offered by the Company, or when the Customer's Dedicated Access are moved to another IXC, as authorized by the Customer.

(B) Customer Provisioned Via The Company

Cancellation of the Customer's Service will be effective when the Company cancels the Service offered by the Company to the Customer, or when the Customer's Dedicated Access facilities are moved to another IXC, as authorized by the Customer.

2.11.4 Termination Liability

Termination liability will apply as follows, whether or not the Customer continues to use the service.

- (A) If the Customer is not receiving service under a contract of specified term, the Customer is liable for full payment for the remainder of minimum service period specified in this tariff, or for thirty (30) days, whichever is longer. If the Customer gives the Company more than thirty (30) days notice, the Customer is liable for all charges until the requested discontinuance date.
- (B) If cancellation of service occurs anytime during a contract which is for one year or less, the Customer is liable for full payment for the minimum service period specified in this tariff, or for the remaining contract value.

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SECTION 2 • RULES AND REGULATIONS**2.12 Termination of Customer's Service by Company**

The Company may refuse or discontinue service under the following conditions and in accordance with Commission rules, if any. Unless otherwise stated, the Customer will be given 30 days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- (A) For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- (B) For the use of telephone service for any other property or purpose other than that described in the application.
- (C) For failure or refusal to provide the Company with a deposit, when requested, to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements.
- (D) For neglect or refusal to provide reasonable access to Company for the purpose of inspection and maintenance of Company-owned Equipment.
- (E) For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided 30 days' written notice is given before termination.
- (F) For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, or otherwise, in compliance with Commission rules.
- (G) Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- (H) Without notice in the event of tampering with the equipment furnished and owned by the Company.
- (I) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.

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SECTION 2 • RULES AND REGULATIONS**2.12 Termination of Customer's Service by Company (continued)**

- (J) For failure of the Customer to make proper application for service.
- (K) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.13 Installation and Connection Charges

The Company may assess charges for installation and connection of certain long distance Services. Such installation and connection charges are noted in this tariff when applicable.

2.14 Local Access Charges

Local Access Charges vary by account and by location and are based on what the Customer would otherwise pay the LEC, a CAP, or the DUC pursuant to such carrier's access for the same interconnection and/or Service.

2.15 Taxes and Assessments

In addition to the charges specifically pertaining to Services, certain federal, state, and local surcharges, taxes, and fees will be applied to these Services. These taxes, surcharges, and fees are calculated based upon the amount billed to the end user for the Company's Services. All state and local taxes, surcharges, and fees (e.g., sales & use tax, gross receipts tax, municipal utilities tax, state universal service fund, etc.) are listed as separate line items on Customer invoices, and are not included in the rates listed in this Tariff.

2.15.1 State Universal Service Fund (SUSF)

Customers will be assessed a monthly State Universal Service Fund Charge (SUSF), where applicable, which is equal to a percentage of the Customer's total net retail charges (including usage, non-usage, and PICC) after the application of all other discounts and credits. SUSF charges neither contribute to meeting minimum monthly usage requirements, nor are SUSF charges subject to any discounts. A Customer will not be required to pay SUSF charges if the Customer demonstrates to the Company's reasonable satisfaction that the Customer is acquiring the Company's Service for resale, i.e. not for its own internal use.

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SECTION 2 ■ RULES AND REGULATIONS**2.15 Taxes and Assessments (continued)****2.15.2 Exemptions**

To obtain exemption status, a Customer must provide the Company with copies of all relevant exemption certificates and documents required by the Company. New Customers are required to provide the requested documentation at the time Service is ordered. Failure to provide the required documentation at the time of initial order will result in all assessments, duties, fees, surcharges, taxes, or similar liabilities being levied by the Company on the Customer's Service. The Customer will be responsible for the payment of all such charges.

At the Company's option, the Company may accord the Customer exempt status upon receipt of the required documentation after Service is ordered. The Customer, however, will be billed for all applicable assessments, duties, fees, surcharges, taxes, or similar liabilities as described in this Tariff. The Customer is responsible for the payment of same until such time as the Company has ceased billing the applicable assessments, duties, fees, surcharges, taxes, or similar liabilities. Failure to pay the appropriate assessments, duties, fees, surcharges, taxes, or similar liabilities prior to exemption will result in termination of Service.

2.16 Transfer or Assignment

Intrastate Services provided by the Company may not be transferred or assigned to a new Customer unless the new Customer's credit is approved by the Company.

2.17 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 98% during peak use periods.

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RSL COM U.S.A., Inc.
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SECTION 2 - RULES AND REGULATIONS**2.18 Interruption of Service****2.18.1 General**

It shall be the obligation of the Customer to notify the Company of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the interruption is not being caused by any action or omission by the Customer, and is not caused by any wiring or equipment furnished by the Customer.

2.18.2 Usage-Sensitive Services

Credit allowances for the interruption of usage-sensitive Services shall be limited to the applicable initial period charge for the call interrupted, subject to the limitation of liability provision set forth in Paragraph 2.3.1 preceding.

2.18.3 For purposes of credit computation, every month shall be considered to have 720 hours.

2.18.4 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.18.5 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = (\text{AX B}) / 720$$

"A" = outage time in hours

"B" = total monthly charge for affected facility

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Director - Regulatory Affairs
RSL COM U.S.A., Inc.
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SECTION 2 - RULES AND REGULATIONS**2.19 Timing of Calls****2.19.1 Audioconferencing Service****(A) Standard and Automated Services**

Calculation of usage is based upon the actual usage, to the nearest whole minute, of each participant on a conference call from the initial connect time to the disconnect time.

2.19.2 All Other Services**(A) Calls Timed By The DUC - Start**

Chargeable time begins when the called party picks up the receiver and the local telephone company sends a signal to the DUC's switch that utilizes hardware or software answer supervision.

(B) Calls Timed By The DUC - Disconnect

Chargeable time ends when the calling station hangs up. If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment. When Service is directly connected to a Customer-provided communications system at the Customer's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system.

(C) Calls Timed By Company

Usage begins when the Company's switch detects hardware answer supervision. Chargeable time ends when the calling station hangs up.

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RSL COM U.S.A., Inc.
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SECTION 2 • RULES AND REGULATIONS**2.20 Rate Periods****2.20.1 General**

The rates for the Company's Services are typically on a fixed rate per minute basis, but some services may also depend upon the time period in which the call is placed, certain days of the week, as specified in the appropriate rate schedule for that call listed below, and the class of service applicable to the call. If applicable, calls with overlapping rate periods will be charged according to the rates applicable to the time recorded in each period. All times shown are local time at the calling station in case of an outbound call and at the called station in case of an inbound call.

Generally, the minimum usage period is six (6) seconds with additional usage rounded to the nearest six (6) seconds. The incremental billable time periods for each service offering are specified in Sections 3 & 4 of this tariff.

(A) Day, Evening, and Night Rate Periods

Rate Period	Times Applicable		Days Applicable
	From	To, But Not Including	
Day	8:00 AM	5:00 PM	Mon -Fri
Evening	5:00 PM	11:00 PM	Sun • Fri
Night	11:00 PM	8:00 AM	All days
	8:00 AM	11:00 PM	Saturdays
	8:00 AM	5:00 PM	Sunday

(B) Peak and Off-Peak Rate Periods

The peak rate period is 8:00 AM up to but not including 5:00 PM Monday through Friday. The off-peak rate period is all other times.

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SECTION 2 -RULES AND REGULATIONS**2.21 Mileage Measurements****2.21 .1 General**

Calculation of mileage is in accordance with the V&H coordinate system.

2.21.2 Inbound and Calling Card Services

The Company uses the V&H coordinates associated with the Rate Center of the NPA Centroid.

2.21.3 Other Mileage- Sensitive Services

The distance is measured using the V&H coordinates associated with either the Rate Centers of the originating and terminating stations, or the V&H coordinates associated with the originating and terminating POP. The type of access determines which V& H coordinates are used.

If a call is originated or terminated via Switched Access, the distance is measured using the V&H coordinates associated with the Rate Centers of the originating or terminating station. If the call is originated or terminated via Dedicated Access, the distance is measured using the V& H coordinates associated with the originating or terminating POP.

The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles.

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SECTION 2 - RULES AND REGULATIONS**2.22 Determination of Airline Mileage**

Calculation of distance is in accordance with the V&H coordinate system. The airline mileage between Rate Centers is determined by applying the formula below to the V&H coordinates associated with the Rate Centers involved. The Company uses the Rate Centers and associated V&H coordinates that are produced by Telcordia Technologies, formerly known as Bell Communications Research, in its NPA-NXX V&H Coordinates Tape and in NECA Tariff No.4.

FORMULA:

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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RSL COM U.S.A., Inc.
430 Park Avenue, Fifth Floor
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SECTION 2 • RULES AND REGULATIONS**2.23 Holidays****2.23.1 Long Distance Service and Residential Long Distance**

The evening rate applies on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, unless the lower night rate is otherwise applicable.

2.23.2 All Other Services

The rate periods specified in Paragraph 2.20 apply.

2.24 Determinino Rate In Effect**2.24.1 General**

For outbound Services that are time-of-day sensitive, the time of day at the central office or POP associated with the calling station determines the rate in effect. For inbound Services that are time-of-day sensitive, the time of day at the central office or POP associated with the called station determines the rate in effect. Time of day shall be determined in accordance with Paragraph 2.20.

2.24.2 Split Rate Periods

When call duration is split between two rate periods, each rate period applies to the portion of the call that occurred during that rate period.

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SECTION 2 - RULES AND REGULATIONS**2.25 Application of Charges****2.25.1 Outbound Services**

The rates and charges for Outbound Services apply to calls that originate by a Customer and terminate to a called party within the state.

2.25.2 Inbound Services

The rates and charges for Inbound Services apply to calls that originate by a calling party in the state and terminate to a billable customer in the same state.

2.26 Calculation of Usage Charges**2.26.1 General**

Each usage sensitive Service may have its own specific initial period and additional period as specified in Section 4 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next highest increment.

Usage charges apply to all completed calls. The usage charges for each completed call during a billing month will be computed. If the charge includes a fraction of a cent of \$0.005 or more, the fraction is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent.

Calculation of the usage charges for the Audioconferencing Service is based on the sum of actual, not reserved, individual line usage. For example, if three people conduct a conference call for an hour and one conference participant hangs up ten minutes early, the conference charges are 170 minutes (60 + 60 + 50).

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SECTION 2 • RULES AND REGULATIONS**2.27 Use of Service**

- 2.27.1 The Service offered in this Tariff may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of service. The Customer, however, remains liable for all obligations under this Tariff, notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use or permit others to use the Service in a manner that may interfere with Service provided to others or harm the facilities of the Company or others.
- 2.27.2 Service furnished by the Company may be arranged for joint or authorized use. The joint or authorized user will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.
- (A) One joint or authorized user must be designated as the Customer. The designated Customer does not necessarily have to have communications requirements of its own and must specifically name all joint or authorized users in the application for Service orders which involve the start, re-arrangement or discontinuance of joint or authorized use. Service will be accepted by the Company only from that Customer and will be subject to all regulations of this Tariff.
- (B) All charges for the Service will be computed as if the Service were to be billed to one Customer. The designated joint or authorized user will be billed for all components of the Service and be responsible for all payments to the Company. If designated Customer fails to pay the Company, each joint or authorized user will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or authorized user must submit to the designated Customer a letter guaranteeing payment for the joint or authorized user's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or designated user understands that the Company will receive a copy of the guaranty from the designated Customer. The Customer will be responsible for allocating charges to each joint or authorized user.
- 2.27.3 In addition to the other provisions in this Tariff, Customers reselling Service will be responsible for all interaction and interface with their own subscribers or customers. The Provision of the Service will not create a partnership or joint venture between the Company and the Customer nor result in a joint offering to third parties.

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 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
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SECTION 2 • RULES AND REGULATIONS**2.27 Use of Service (continued)**

2.27.4 If a Customer of the Company's 800 Service is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service. The Company will give the Customer ten (10) days' written notice via certified U.S. Mail , of intent to suspend or deny Service due to such non-compliance.

2.27.5 The Customer will be billed directly by the LEC or CAP or any other authorized access provider for the Dedicated Access arrangements selected by the Customer for the provisioning of certain Switched Services or Private Line Services. At the Customer's request, the Company may act as agent in the ordering of such arrangements. In instances where the Company orders such arrangements as an agent for the Customer, the Company will bill the Customer Local Access charges.

2.28 Governing Law

This tariff is governed and interpreted according to the laws of the State of Arizona.

2.29 Minimum Grade of Service

A Customer can expect a minimum grade of service (successful access to non-RSL networks) of not less than 90% during peak use periods for all FGD services.

2.30 Discounts

Discounts may be available to Customers subscribing to Services as indicated in Section 4 of this Tariff.

2.31 Nonrecurring Charges

Nonrecurring Charges are one-time charges. The rates for nonrecurring charges are included in Section 4 of this Tariff.

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RSL COM U.S.A., Inc.
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SECTION 2 - RULES AND REGULATIONS

2.32 Payphone Use Charge

The Company will charge Customers a payphone use charge as described in Section 4.10 of this tariff.

2.33 Non-Subscriber Charge

The Company will charge Customers a non-subscriber charge as described in Section 4.11 of this tariff.

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SECTION 3 • DESCRIPTION OF SERVICES**3.1 Outbound Services****3.1 .1 General**

All Switched Access Outbound Services are available only in equal access serving areas. All Dedicated Access Outbound Services are available from any point within the State of Arizona. Furthermore, all Outbound Services may be provisioned by the Company or via the DUC. The method of provisioning is determined by the Company.

3.1.2 Switched Access Services

Switched Access Services are outbound-only long distance pricing plans for Customers using Switched Access facilities to reach the long distance network. Customers subscribing to the service may select from any comparable intrastate offering listed below.

(A) Description of Services**.1 RSL COM USA Global Business Plan (Product No. 660)**

RSL COM USA Global Business Plan is a basic 1+ service provided to Business customers. Calls originate via a Switched Access Line and terminate within the state. There is no monthly recurring charge per access line. For rates, please refer to Section 4.1 .1 (A) of this tariff.

.2 RSL COM USA Global Residential Plans (Product Nos. 541 & 674)

RSL COM USA Global Residential Plans are basic 1+ services provided to Residential customers. Calls originate via a Switched Access Line and terminate within the state. There may be a monthly recurring charge per access line. For rates, please refer to Section 4.1 .1 (B) of this tariff.

.3 RSL COM USA On-Net Plans (Product Nos. 395-397)

RSL COM USA On-Net Plans are services provided to customers in locations where RSL has FGD access for switched 1+ calling. For rates, please refer to Section 4.1 .1 (C) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.4 RSL COM USA Global Hub Plans (Product Nos. 550554,721)**

RSL COM USA Global Hub Plans are services provided to Business customers. For rates, please refer to Section 4.1 .1 (D) of this tariff.

.5 RSL COM USA Intralink Plans (Product Nos. 339 & 353)

The RSL COM USA network provides Intralink domestic services to Business and Residential customers. In some geographic areas, Intralink is a state specific service. For rates, please refer to Section 4.1 .1 (E) of this tariff.

.6 RSL COM USA Targeted International Calling Plans (Product Nos. 530, 563,676 & 677)

RSL COM USA Targeted International Calling Plans are services offered to customers who frequently call Europe (Europe Direct, Product No. 530), Latin America (Mi Mundo Latino, Product No. 563), the Middle East (Middle East Calling Plan, Product No. 676), and Asia (Asian Calling Plan, Product No. 677). For rates, please refer to Section 4.1 .1 (F) of this tariff.

.7 RSL COM USA Employee Discount Plan (Product No. 399)

RSL COM USA provides optional discounts off basic tariffed rates to its employees for 1+ Long Distance Services. For rates, please refer to Section 4.1 .1 (G) of this tariff.

.8 RSL COM USA Casual Access Plans (Product Nos. 271, 520, 521& 531)

RSL COM USA Casual Access Plans are non-presubscribed access, dial CIC or toll-free services provided to our Customers. For rates, please refer to Section 4.1 .1 (H) of this tariff.

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RSL COM U.S.A., Inc.
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SECTION 3 • DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.9 international Banking and Brokerage Community (IBBC) Plan (Product No. 701)**

International Banking and Brokerage Community (IBBC) rates are targeted to members of the international banking and brokerage communities. Eligible companies include but are not limited to commercial banks, investment banks, brokerage firms, insurance companies and other financial institutions. IBBC rates are extended to the same eligible users. Access to the RSL network is via T-I or Dedicated Access Lines. For rates, please refer to Section 4.1.1(I) of this tariff.

.10 Generic 12 Cents Program

Customers can call anywhere in the United States for 12 cents a minute with no monthly fee. During the first few months of enrollment, each Customer is given a credit equivalent of 30 free domestic minutes. For rates, please refer to Section 4.1 .1 (J) of this tariff.

.11 98 Spring Calling Plan

Customers can call for 10 cents a minute on all in-state and state-to- state domestic long distance calls any hour of the day any day of the week except on Fridays and selected holidays, which are 5 cents per minute. Calling Cards are billed day, evening and night at 25 cents a minute. During the first few months of enrollment, each Customer is given a credit equivalent of 30 free domestic minutes. There is a monthly recurring charge of \$3.50 with this plan. For rates, please refer to Section 4.1 .1 (K) of this tariff.

.12 9 Cents Anytime Plan

Customers can call for 9 cents a minute to anywhere in the United States. Calling Cards are billed at 25 cents anytime. A 10% discount applies on selected holidays. There is a monthly recurring charge of \$1.95 with this plan. For rates, please refer to Section 4.1 .1 (L) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.13 September 99 Calling Plan**

September 99 Calling Plan is a service offering for Residential Customers only. The charge for intrastate service is \$0.1200 per minute. The Calling Card rate is \$0.2500 per minute. Calls are billed in 60 second increments. These rates are applicable 24 hours-a-day, 7 days-a-week. There is no special holiday pricing or monthly fee. For rates, please refer to Section 4.1.1(M) of this tariff.

.14 Winning Choice II Plan

The Winning Choice II Plan offers outbound, inbound and Calling Card Services to Business Customers. Customers are billed the first eighteen (18) seconds and then every six (6) seconds thereafter. The usage rate is based on the Customer's Voice Annual Commitment and/or the length of the term plan committed to by the Customer. The term plan begins on the date Service is installed. To determine if the Customer meets the Voice Annual Commitment (VAC), sum the Customer's domestic and international inbound and outbound usage and any Calling Card usage for the length of the term plan. Calls to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, and international usage contribute to the commitment level, but are not eligible for discounts.

For each year of a contract term that the Customer fails to meet the VAC, the Customer shall pay shortfall charges and 100% of any fixed recurring charges for each unexpired month in the first year of the contract term, 75% of those charges for each unexpired month in the second year, and 50% of those charges for each unexpired month of the third year.

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430 Park Avenue, Fifth Floor
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SECTION 3 ■ DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.14 Winning Choice II Plan (continued)**

Furthermore, any Customer with a one, two or three year contract may terminate service by giving thirty (30) days written notice to the Company. The Customer will be responsible for the payment of all accrued charges, waived installation fees, equipment charges applicable to the canceled service for each month remaining in the contract term, and any applicable shortfall or termination charges. Unless otherwise specified, the termination charges shall include 25% of any VAC for each full year remaining in the contract.

To subscribe to the Winning Choice II Plan, the Applicant must complete a Company designed order form and sign a letter of agency authorizing the Company to order Service on behalf of the Customer.

If the Applicant or Customer utilizes Switched Access, they must authorize their PIC code to be changed to the Company's PIC. If the Applicant or Customer utilizes Dedicated Access, the local access facilities must be engineered to the POP designated by the Company. For rates, please refer to Section 4.1.1(N) of this tariff.

.15 Winning Choice Millennium Plan

Winning Choice Millennium offers outbound, inbound and Calling Card Services to Business Customers. Outbound and Calling Card are billed the first eighteen (18) seconds and then every six (6) seconds thereafter. Inbound calls are billed the first thirty (30) seconds and then every six (6) seconds thereafter. The term plan begins on the date the Service is installed. Special pricing is available upon request. For additional details on billing increments, Shortfall and Termination Charges, please refer to Section 3.1.2(A).14 of this Tariff. For rates, please refer to Section 4.1.1(O) of this tariff.

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SECTION 3 . DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.16 Business Market Basics Plan**

Business Market Basics offers outbound, inbound and Calling Card Services to Business Customers. Customers are billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. The usage rate is based on the length of the term committed to by the Customer. The term plan begins on the date the Service is installed. For additional details on billing increments, Shortfall and Termination charges, please refer to Section 3.1.2(A).14 of this Tariff.

Subscription to the Business Market Basics Service is similar to the Winning Choice II Service mentioned above in Section 3.1.2(A).14 of this Tariff. In addition, there is a \$50.00 monthly program fee. The monthly program fee is waived if combined charges are more than \$100.00 per month. For rates, please refer to Section 4.1 .1 (P) of this tariff.

.17 Winning Choice Affinity Plan

Affinity Alliance Program offers outbound, inbound and Calling Card Services to an affinity group (e.g. a professional association, non-profit organization, alumni of a university, or buying club). While the parent organization agrees to meet specific criteria set forth by the Company, members of the affinity group will receive discounted rates based on their affiliation with the parent organization. The parent organization will receive 5% monthly residual compensation based on the aggregate net billed revenue of their members' usage. Members may only select products offered under this suite of services and are not eligible for any additional promotional offerings or credits from the Company.

Rates for this service are based on a prorated Voice Annual Commitment (VAC), calculated by dividing the VAC by twelve (12) months. If the Customer fails to meet its VAC, then the Customer will pay shortfall charges for each year of the contract term.

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 Director • Regulatory Affairs
 RSL COM U.S.A., Inc.
 430 Park Avenue, Fifth Floor
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SECTION 3 . DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.2 Switched Access Services (continued)****(A) Description of Services (continued)****.17 Winning Choice Affinity Plan (continued)**

If a Customer's net usage charges for voice service in any contract year are less than any applicable VAC, then in addition to the actual usage charges incurred, the Customer will be invoiced and must pay a Shortfall Charge equal to the difference between the VAC and the actual charges incurred.

Customers who subscribe to a one, two or three year term contract may terminate service upon not less than thirty (30) days' written notice, and are subject to payment of all accrued charges, waived installation fees, equipment charges applicable to the canceled service for each month remaining in the Contract Term, and any applicable Shortfall Termination Charges. Unless otherwise specified, Termination Charges shall include 25% of any VAC for each full year remaining in the Contract Term; and 100% of any fixed recurring service charges for each unexpired month in the first year of the Contract Term, 75% of those charges for each unexpired month in the second year, and 50% of those charges for each unexpired month in the third term.

Outbound and Calling Card Services are billed the first eighteen (18) seconds and then every six (6) seconds thereafter. Inbound calls are billed the first thirty (30) seconds and then every six (6) seconds thereafter. The term plan begins on the date the service is installed. Special pricing is available upon request. For rates, please refer to Section 4.1 .1 (Q) of this tariff.

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RSL COM U.S.A., Inc.
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SECTION 3 • DESCRIPTION OF SERVICES**3.1 Outbound Services (continued)****3.1.3 Dedicated Access Services****(A) General**

Dedicated Access Services are usage sensitive long distance pricing plans for Business Customers using Dedicated Access to reach the long distance network.

Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The non-recurring and monthly recurring charges for these lines are in addition to the rates contained in this Tariff.

(B) Description of Services**.1 RSL COM USA Global Business Plans (Product Nos. 670-673)**

RSL COM USA Global Business Plans are basic 1+ services provided to Business customers. Calls originate via a Dedicated Access Line and terminate within the state. There is no monthly recurring charge per access line. For rates, please refer to Section 4.1.2(A) of this tariff.

.2 RSL COM USA Global Hub Plan (Product No. 504)

RSL COM USA Global Hub Plan is a service provided to Business Customers via T-1 or dedicated line. For rates, please refer to Section 4.1.2(B) of this tariff.

.3 Winning Choice II Plan

For a description of this Service, please refer to Section 3.1.2(A).14 of this tariff. For rates, please refer to Section 4.1.2(C) of this tariff.

.4 Winning Choice Millennium Plan

For a description of this Service, please refer to Section 3.1.2(A).15 of this tariff. For rates, please refer to Section 4.1.2(D) of this tariff.

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RSL COM U.S.A., Inc.
430 Park Avenue, Fifth Floor
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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Outbound Services (continued)

3.1.3 Dedicated Access Services (continued)

(B) Description of Services (continued)

.5 Business Market Basics Plan

For a description of this Service, please refer to Section 3.1.2(A).16 of this tariff. For rates, please refer to Section 4.1.2(E) of this tariff.

.6 Winning Choice Affinity Plan

For a description of this Service, please refer to Section 3.1.2(A).17 of this tariff. For rates, please refer to Section 4.1.2(F) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services****3.2.1 General**

The Company's Inbound Services permit calls to be completed to the Customer's locations without charge to the calling party. Access to the Services is gained by dialing a ten-digit telephone number, (800/888/877) NXX-XXXX, which terminates at the Customer's requested location. All Inbound services are offered on an interstate basis, but the Customer also has the option to receive intrastate calls as noted herein.

3.2.2 Switched Access Services**(A) Description of Services****.1 RSL COM USA Intralink 800 Plans (Product Nos. 350, 351 & 354)**

RSL COM USA Intralink 800 Plans are services provided via the switched access network. Calls are terminated via Common Business Lines at the Customer's location. For rates, please refer to Section 4.2.1 (A) of this tariff.

.2 RSL COM USA International Plus 800 Services (Product Nos. 117, 334-337)

For rates, please refer to Section 4.2.1(B) of this tariff.

.3 RSL COM USA 800 Access Services (Product Nos. 391, 392, 820, & 821)

For rates, please refer to Section 4.2.1 (C) of this tariff.

.4 Switched 800. Switched 800 Plus and Postalized Switched 800 Services

Switched 800, Switched 800 Plus, and Postalized Switched 800 Services allow traffic to terminate on a Customer's existing local exchange telephone number. Calls are originated from any point on any type of access, and are terminated via shared use facilities between the Customer's premises and the long distance network. These Services are available to Business Customers only. For rates, please refer to Sections 4.2.1(D) through 4.2.1 (F) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 inbound Services (continued)****3.2.2 Switched Access Services (continued)****(A) Description of Services (continued)****.5 Winning Choice II Plan**

For a description of this Service, please refer to Section 3.1.2 (A).14 of this tariff. For rates, please refer to Section 4.2.1(G) of this tariff.

.6 Winning Choice Millennium Plan

For a description of this Service, please refer to Section 3.1.2(A).15 of this tariff. For rates, please refer to Section 4.2.1 (H) of this tariff.

.7 Business Market Basics Plan

For a description of this Service, please refer to Section 3.1.2(A).16 of this tariff. For rates, please refer to Section 4.2.1 (I) of this tariff.

.8 Winning Choice Affinity Plan

For a description of this Service, please refer to Section 3.1.2(A).17 of this tariff. For rates, please refer to Section 4.2.1 (J) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.3 Dedicated Access Services****(A) Description of Services****.1 Inbound Dedicated 800 (Product Nos. 822 & 823)**

Inbound Dedicated 800 Service is provided through the dedicated access network. Calls are terminated via Common Business lines at the Customer location. The minimum usage period is thirty (30) seconds, and additional usage is billed in six (6) second increments. For rates, please refer to Section 4.2.2(A) of this tariff.

.2 Dedicated 800, Dedicated 800 Plus and Postalized Dedicated 800 Services

Dedicated 800, Dedicated 800 Plus and Postalized Dedicated 800 allow traffic to terminate via Dedicated Access lines. Calls are originated from any point on any type of access, and are terminated via Dedicated Access lines between the Customer's premises and the long distance network. These services are available to Business Customers only. For rates, please refer to Sections 4.2.2(B) through 4.2.2(D) of this tariff.

.3 Winning Choice II Plan

For a description of this Service, please refer to Section 3.1.2 (A).14 of this tariff. For rates, please refer to Section 4.2.2(E) of this tariff.

.4 Winning Choice Millennium Plan

For a description of this Service, please refer to Section 3.1.2(A).15 of this tariff. For rates, please refer to Section 4.2.2(F) of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Inbound Services (continued)

3.2.3 Dedicated Access Services (continued)

(A) Description of Services (continued)

.5 Business Market Basics Plan

For a description of this Service, please refer to Section 3.1.2(A).16 of this tariff. For rates, please refer to Section 4.2.2(G) of this tariff.

.6 Winning Choice Affinity Plan

For a description of this Service, please refer to Section 3.1.2(A).17 of this tariff. For rates, please refer to Section 4.2.2(H) of this tariff.

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SECTION 3 . DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features**

(A) Advanced 800 Features are available with all Inbound 800 Services. There are monthly fees for these Services and supplemental fees for installation and any requested changes to these Services. For rate information, please refer to Section 4.2.3 of this tariff.

(B) Description of Services

.1 Time Interval Routing

Time Interval Routing allows the Customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on the time of day. The Customer can establish a different routing arrangement for up to forty-eight (48) time slots in a twenty-four (24) hour period. Time slots must be defined in five minute increments or multiples thereof.

.2 Day-of-Week Routing

Day-of-Week Routing allows the Customer to arrange calls to a single 800 Service telephone number to be routed to different locations based on the particular day of the week. The Customer can establish a different routing arrangement for each day of the week with a maximum of seven (7) day types. Day types can consist of one day or a set of days (e.g. Sunday-Sunday; Monday-Friday).

.3 Point of Call Routing

Point of Call Routing allows the Customer to define two or more originating routing groups and to arrange for calls to a single 800 Service telephone number placed from different routing groups to terminate at different locations. A routing group can consist of one or more valid International 800 countries, as well as any combination of domestic NPAs or states. The combination of all domestic routing groups defined by the Customer must include the entire continental United States, and any areas selected by Extended Call Coverage.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(B) Description of Services (continued)****.4 Exchange Routing**

Allows the Customer to define two or more originating routing groups and to arrange that calls to a single 800 Service telephone number placed from different routing groups will terminate at different locations. A routing group can consist of any combination of domestic NPAs/NXXs. The service group to which calls from a particular originating group are to terminate needs to be located in that originating group.

.5 Percentage Allocation

Percentage Allocation allows the Customer to route calls for each originating routing group, per 800 Service number, to two or more answering locations based upon a Customer-designated percentage distribution. The Customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. Furthermore, the Customer must have at least two different locations for this routing feature to be applicable and can define up to 99 allocation percentages per time slot.

.6 Sequential Allocation

Sequential Allocation allows the Customer to route calls sequentially to two or more answering locations based upon a Customer-designated plan. The Customer must have at least two different locations for this routing feature to be available. The Customer can define up to 99 sequential allocation locations per time slot. This feature must be used in conjunction with Percentage Allocation routing.

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SECTION 3 . DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(B) Description of Services (continued)****.7 Quota Routing**

Quota Routing allows the Customer to route calls for one 800 Service telephone number, or group of 800 Service telephone numbers, to different answering locations based on call volume. The Customer establishes the maximum number of calls that should be sent to any logical termination within a particular time interval. Once the maximum number has been met, additional incoming calls can be routed to any other logical termination or to a busy signal.

.8 Profile Routing

Profile Routing allows the Customer to designate where incoming 800 Service calls are routed, depending upon the ANI of the caller. Options include ANI routing and ANI blocking. The Customer may request routing for a maximum of 10,000 ANIs.

.9 Most Available Agent Routing

Most Available Agent Routing allows the Customer to route calls from one 800 Service telephone number, or a group of 800 Service Telephone numbers, to different answering locations based on current call volumes and Customer input that includes average call handling time and personnel scheduling.

.10 Rules Based Routing

Rules Based Routing allows the Customer to create a customized application to route calls from one 800 Service telephone number, or group of 800 Service telephone numbers, to different answering locations based on the results of conditional tests.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(B) Description of Services (continued)****.11 Holiday Routing**

Holiday Routing allows the Customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on a Customer specified holiday. The Customer can establish a different routing arrangement for up to fifteen (15) single-day holidays and three ranges (composed of up to ten (10) consecutive days) for a total of forty-five (45) days in a one year period. In order to obtain this feature, the Customer must subscribe to Day of the Week Routing. The "Change" charge will apply to any change in the number *or* makeup of holidays or ranges, or to the cancellation of the feature, or to the cancellation of the 800 Service number with which the feature has been associated.

(C) Dialed Number Identification Service (DNIS)

DNIS allows the Customer with multiple 800 Service telephone numbers terminating at the same location to identify the specific 800 Service telephone number which was dialed by the calling party. This feature is only available with Dedicated Access line terminations. A Customer may request up to 1,500 DNIS designations per trunk group. Any requests above 1,500 DNIS designations will be handled on an individual case basis. The "Change" charge will apply to any reconfiguration of outpulsed digits, to the cancellation of this feature, or to the cancellation of the 800 Service telephone number with which the feature has been associated. This feature is not part of the Advanced Routing Feature Package.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(D) Area Code-NXX Blocking**

Area Code-NXX Blocking will allow the Customer to block calls originating from a specific area code-NXX from completing on their 800 numbers. The Company cannot guarantee this service will work for 100% of the calls as the NXX is not always passed with the call. This feature is not available with the 800 Plus Product.

(E) Tailored Call Coverage

Tailored Call Coverage allows the 800 Service Customer to block calls from one or more specific originating areas at the domestic NPA or state level. Blockage from multiple originating areas is available at no additional charge. The "Change" charge will apply when the Customer changes the group of originating areas to be blocked, when this option is removed from an 800 number, or when service is canceled for that 800 number.

(F) Alternate Routing

Alternate Routing allows the Customer to pre-define up to ninety-nine (99) alternate routing arrangements, which can be activated upon command in the event of a Customer emergency. The Customer must have at least two different locations for this routing feature to be applicable. The monthly charge applies to each alternate plan being stored for the Customer. The "Change" charge will apply to any change in the number or make-up of alternate plans, to cancellation of the feature, or to cancellation of the 800 Service Number. Alternate Routing is not available in Super Routing Plans.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(G) Network Call Redirect**

Network Call Redirect allows a Dedicated Access Line Customer to control potential congestion of 800 Service calls by sending the overflow to a pre-determined alternate routing group (dedicated access lines, WATS access lines, or business lines) when the first choice is busy. This predetermined alternate routing choice (overflow) location can be located anywhere in the continental U.S.

(H) Disconnect Message Referral (DMR)

DMR provides the Customer who disconnects or changes an 800 number with a recording that either informs callers that the number is disconnected or refers callers to a new number. This feature is designed solely to assist in call completion by means of call referral or routing and provides no media-related or other information or service. The monthly recurring charge applies, per 800 number, to messages that refer callers or extend callers to numbers for which MCI is the designated Resp Org.

(I) Automatic Number Identification (ANI)

ANI allows the Customer to receive the working number of the calling party as part of the call setup. The working telephone number is commonly referred to as ANI. ANI is a subscription option available on both inband Multi-frequency (MF) and Dual Tone Multi-Frequency (DTMF) and out-of-band (ISDN PRI) dedicated access lines.

(J) 800 Service Custom Message Announcement

800 Service Custom Message Announcement allows the Customer to route 800 calls to an informational audio message. Calls can either be terminated at the end of the message announcement or be routed to a predefined Customer location.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(K) Account & Identification Supplementary Codes**

Account & Identification Supplementary Codes allows the Customer to track usage of the 800 number back to specified user codes and/or to limit use of the 800 number to only those dialing authorized codes. This feature requires that additional digits be dialed after the regular ten (10) digit 800 number is dialed.

The two types of supplementary codes that are available are Account Codes and Identification Codes. Specified codes must be used with both codes for calls to be completed. Furthermore, calls made with ID codes will not be completed until verified for accuracy. As an option, the Call Detail report can be sorted by Supplementary Codes. Codes are ordered in blocks of 100 for ID Codes, up to a maximum of 90,000 blocks. All ID and Account Codes must be the same length and may be up to eleven (11) digits. The "Change" charge will apply to additions of a block of Account or Identification Supplementary Codes.

(L) Super Routing Plans

Super Routing Plans allows the Customer to group multiple 800 numbers under a single routing plan, called a Super Routing Plan. All the numbers in a given sub-set will be treated as if there were a single 800 number. The Customer is assessed feature charges for all 800 features used in defining the Super Routing Plan. All 800 numbers assigned to the Super Routing Plan will have identical routing and features. There is no limitation on the number of 800 numbers associated with the Super Routing Plan, but with the Corporate ID, however, there is a maximum of ninety-nine (99) numbers. There is no charge for this feature.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.4 Advanced 800 Features (continued)****(M) Resp Org**

Resp Org provides management and administration of appropriate records in the 800 Service Management System (SMS/800). Service includes data entry, changing records, accepting trouble reports, and referring and/or clearing associated documents. There is no charge for this feature.

(N) SMS Resp Org Changes

SMS Resp Org Changes refer to the act of designating a Resp Org other than Westinghouse Communications for an 800 number. An SMS Resp Org Change will result in Westinghouse Communications no longer providing Resp Org Service to the customer for the affected number. SMS Resp Org Changes may be submitted by a Customer on behalf of an 800 Subscriber only after appropriate authorization by the 800 Subscriber. There is no charge for this service.

(O) Sets

Sets allows the Customer to predefine sets of 800 numbers under a Corporate ID to implement alternate routing plans at no additional charge. When implementing an alternate routing plan using sets, all 800 numbers within the Set will route to their individual alternate plans. The Customer must have at least two different locations to define a set.

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SECTION 3 • DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.5 Enhanced Call Router 1000 (ECR 1000)**

This network based voice response capability provides call routing features available with MCI 800 Service. Unless otherwise noted, the following options listed below are available with ECR 1000. All other MCI 800 Service features used to establish the ECR functions will be charged as applicable. There are non-recurring fees associated with this service. For rates, please refer to Section 4.2.4 of this tariff.

(A) Description of Services**.1 ECR Menu Routing**

This option prompts callers to enter a single touchtone digit in response to voice prompts which are considered part of the menu routing option. The call then proceeds to another ECR function or is extended to a final destination.

.2 ECR Message Announcement

ECR Message Announcement plays prerecorded voice information which refers callers to other numbers, explaining service conditions or other information the Customer desires to provide callers. The call may either terminate after the Message Announcement, proceed to ECR function or extend to a final destination.

.3 ECR Standard Database Routing

This option prompts callers to enter touchtone digits in response to voice prompts. Using these digits or automatic number identification, the call is then extended to a Customer location or to another ECR function as defined in the ECR database. The Customer is responsible for providing the database in a specified manner.

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SECTION 3 - DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.5 Enhanced Call Router 1000 (ECR 1000) (continued)****(A) Description of Services (continued)****.4 Caller Takeback**

Caller Takeback allows the caller to enter a touchtone command which causes the call to disconnect from the termination location and reconnect to the ECR call application. The caller can then select other programmed options in response to voice prompts.

.5 ECR Busy/No Answer Rerouting (BNAR)

BNAR monitors and reroutes unanswered calls to alternative Customer locations or to another ECR function upon detection of busy or no answer conditions.

.6 Takeback and Transfer

Takeback and Transfer allows the called party to enter a touch-tone command, which places the caller on hold and reroutes the calls to another destination. As an option, while the caller is on hold, the first called party can speak with the second called party at the new destination before the caller is connected to the second called party.

.7 Announced Connect

Announced Connect allows customized voice announcements or menu prompts to be provided to the terminating location before the caller is connected.

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SECTION 3 • DESCRIPTION OF SERVICES**3.2 Inbound Services (continued)****3.2.5 Enhanced Call Router 1000 (ECR 1000) (continued)****(A) Description of Services (continued)****.a ECR Advanced Database Routing**

In addition to all standard database routing features, this option provides call routing capabilities based on a defined schedule (day of week, time of day) or distributes calls randomly based on a specified percentage distribution between other ECR functions and/ or multiple destinations. In addition, this feature includes the capability for callers to update the content of their ECR database via touchtone interaction.

3.3 Service Availability

- 3.3.1 The Company maintains gateways in several major cities. However, if the Company must use other companies' facilities to connect a Customer to RSL COM USA's gateways, all applicable charges will be passed through to the Customer.
- 3.3.2 All services are provided on a monthly basis, unless otherwise noted, and are available twenty-four hours per day, seven days per week.
- 3.3.3 All services provided under this tariff are subject to the availability of facilities, including those provided by underlying facility or service suppliers.

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SECTION 3 • DESCRIPTION OF SERVICES**3.4 Other Charges****3.4.1 Maintenance Visits**

A maintenance charge of \$150.00 applies for each visit of maintenance personnel to a Customer's premise when the reported trouble is found to be caused by Customer-provided station equipment or at the foreign end and not in the facilities or equipment furnished by the Company.

3.4.2 Retermination Charges

The full nonrecurring charges imposed on the Company by any other facilities or service provider as a result of retermination will be directly passed through to the Customer. In addition, the Company will charge a fee based on time and materials.

3.5 Contract Pricing Plans

Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a Customer or Prospective Customer for services which vary from tariffed arrangements. Contract Pricing Plan rates will be offered to Customers in writing and will be available to similarly situated Customers. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed with the Commission for inclusion in this tariff within 30 days after the contract is signed by both the Company and Customer.

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SECTION 3 - DESCRIPTION OF SERVICES**3.6 Virtual Network Service (VNS)****3.6.1 General**

Virtual Network Service (VNS) provides Customers a package of long distance Services with multiple access arrangements. The Service is user defined as the Company works with the Customer to create a custom network for the Customer's communication requirements.

3.6.2 CommonCENTS VNS III

CommonCENTS VNS III is a virtual network long distance Service for Customers with multiple access arrangements. The Service offers outbound, inbound, and Calling Card rate schedules. Four outbound rate options are applicable based on the type of originating access and type of terminating access for each call. They are On Net-On Net, On Net- Off Net, Off Net-On Net, and Off Net-Off Net. Two rate options apply to calls billed to the CommonCENTS VNS III Calling Card. They are Off Net-On Net, and Off Net-Off Net. Two rate options are available for inbound 800 Service and are based on whether the call terminates via Switched Access or Dedicated Access. For rates, please refer to Section 4.3.1 and Section 4.4.4 of this tariff.

3.6.3 VNS Features**(A) Customized Announcements**

Customized Announcements allows the Customer to develop customized announcements to be delivered to a caller based on either the intercept condition or the number dialed.

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SECTION 3 - DESCRIPTION OF SERVICES**3.6 Virtual Network Service (VNS) (continued)****3.6.3 VNS Features (continued)****(B) Accounting Codes**

- .1 Customers may specify that Accounting Codes (1-7 digits) are to be dialed from specific dedicated access line groups, Dial "1" ANIs, or toll free remote access numbers.
- .2 Accounting Codes are designed for cost allocation only and are non-verified. Accounting Codes may be used in conjunction with I.D. verified codes as long as the total number of digits does not exceed eleven (11) digits.
- .3 Customers may select that the codes be required for all calls or only for ten (10) digit and international calls.
- .4 An I.D. code must be dialed in conjunction with an Accounting Code. Both I.D. and Accounting Code may be of a customer specified length, so long as the total number of digits of both does not exceed eleven (11).
- .5 Charges for I.D. codes will not be pro-rated to accommodate less than a block of 100 codes.

(C) Virtual Ringdown

This feature requires a dedicated access line to the Switch. When the line goes off-hook, the Switch automatically dials a pre-specified regular domestic or international telephone number (dedicated or switched).

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SECTION 3 - DESCRIPTION OF SERVICES**3.7 Calling Card Services****3.7.1 General**

Calling Card Services enable the caller to originate a call by dialing an access number from a touch tone or rotary telephone, and by providing a valid calling card number and PIN. Calls originating from a rotary telephone will be completed with the assistance of an operator. The end user may access the network by dialing 1 plus an 800 number, or by dialing 0 plus the called number.

3.7.2 RSL COM USA Global Calling Card Services (Product Nos. 223, 398, 515 & 523)

RSL COM USA offers customers Calling Card Services as travel card options. Cards may be used for either domestic or international calls. The initial time period for Calling Card Services is one (1) minute with additional usage increments of one (1) minute. All charges are billed in full minute increments. Global Calling Cards are also offered to RSL COM USA employees at discounted rates. For rates, please refer to Sections 4.4.1 (A) through 4.4.1 (D) of this tariff.

3.7.3 Sure Calling Card Service

Sure Calling Card Service is available to all Customers calling domestic or international destinations. Customers may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.2 of this tariff.

3.7.4 Personal Calling Card Service

Personal Calling Card Service is available to Customers calling domestic or international locations. Customers may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.3 of this tariff.

3.7.5 CommonCENTS VNS III Calling Card Service

CommonCENTS VNS III Calling Card Service is available to Customers who subscribe to CommonCENTS VNS III. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.4 of this tariff.

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SECTION 3 • DESCRIPTION OF SERVICES**3.7 Calling Card Services (continued)****3.7.6 Generic 12 Cents Program Calling Card Service**

Generic 12 Cents Program Calling Card Service is available to a Customer who subscribes to the Generic 12 Cents Program. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.5 of this tariff.

3.7.7 98 Spring Calling Plan Calling Card Service

The 98 Spring Calling Plan Calling Card Service is available to a Customer who subscribes to the 98 Spring Calling Plan. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.6 of this tariff.

3.7.8 9 Cents Anytime Calling Card Service

The 9 Cents Anytime Calling Card Service is available to a Customer who subscribes to the 9 Cents Anytime Calling Plan. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.7 of this tariff.

3.7.9 Winning Choice II Calling Card Service

Winning Choice II Calling Card Service is available to all Customers who subscribe to Winning Choice II Service. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.8 of this tariff.

3.7.10 Winning Choice Millennium Calling Card Service

Winning Choice Millennium Calling Card Service is available to Business Customers only. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.9 of this tariff.

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SECTION 3 • DESCRIPTION OF SERVICES**3.7 Calling Card Services (continued)****3.7.11 Business Market Basics Calling Card Service**

Business Market Basics Calling Card Service is available to all Customers who subscribe to Business Market Basics Service. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.10 of this tariff.

3.7.12 September 99 Calling Plan Calling Card Service

September 99 Calling Plan Calling Card Service is available to all Residential Customers who subscribe to the September 99 Calling Plan. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.11 of this tariff.

3.7.13 Connect Calling Card Service

Connect Calling Card Service is available to Business Customers only. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.12 of this tariff.

3.7.14 Extended Reach Calling Card Service

Extended Reach Calling Card Service is available to Business Customers only. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.13 of this tariff.

3.7.15 Winning Choice Affinity Calling Card Service

Affinity Alliance Program Calling Card is available to members of an affinity group. The end user may access the network by dialing 1 plus an 800 number. For rates, please refer to Section 4.4.14 of this tariff.

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SECTION 3 • DESCRIPTION OF SERVICES**3.8 Operator Toll Assistance****3.8.1 General**

Operator Toll Assistance is any variety of telephone services which require assistance of a long distance operator. Examples include collect calls and person-to-person calls. All operator services are provided by the DUC.

3.8.2 Availability of Services**(A) Switched Access**

Customers subscribing to outbound Services using Switched Access to reach the long distance network can reach the operator of the DUC by dialing 0 plus the called number, or by dialing 00. The DUC provides the operator services, brands the call, and direct-bills its Customer all operator services calls under the DUC's name, not the Company's name.

(B) Dedicated Access**.1 Provisioned Via the DUC**

Operator toll assistance is not available to a Customer subscribing to a DUC-provisioned Service that requires Dedicated Access. For operator-toll assistance, the Customer must program its PBX to route operator-assisted calls over the Customer's Switched Access lines.

.2 Provisioned Via the Company's Switch

Operator toll assistance is available to a Customer subscribing to Service that requires Dedicated Access to the Company's switch. The DUC, however, provides the operator services, brands the call, and direct-bills all operator services calls under the DUC's name, not the Company's name. To reach the long distance network, the Customer dials either 0 plus the called number or just dials zero.

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SECTION 3 • DESCRIPTION OF SERVICES**3.9 Digital Data Services****3.9.1 General**

Digital Data Services are outbound long distance Services offering dial-up capability for transmitting data at speeds of 56kbps or 64kbps.

3.9.2 Switched or Dedicated 56 kbps Service**(A) General**

Switched or Dedicated 56 kbps Service may be accessed using either T-1 or via LEC provided switched digital access. Dial-up Service for transmitting data at speed of 56 kbps is also available between locations within the continental United States and Alaska except that calls may not originate in Alaska via Switched Access. For rates, please refer to Sections 4.5.1 and 4.5.2 of this tariff.

(B) Customer Utilizes T-1 Access

The Customer has the choice of ordering T-1 access from the Local Access Provider, or the Company can obtain access on behalf of the Customer.

(C) Customer Utilizes LEC-provided Switched Digital Access

If the Customer utilizes LEC-provided switched digital access, the Customer is responsible for ordering switched digital access from the LEC. The Customer is billed directly by the LEC.

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SECTION 3 . DESCRIPTION OF SERVICES**3.9 Digital Data Services (continued)****3.9.3 Switched or Dedicated 64 kbps Service****(A) General**

Switched or Dedicated 64 kbps Service may be accessed through Primary Rate Interface access lines or Basic Rate Interface access lines provided by the Local Access Provider. For rates, please refer to Sections 4.53 and 4.5.4 of this tariff.

(B) Customer Utilizes Primary Rate Interface Access

The Customer has the choice of ordering Primary Rate Interface access from the Local Access Provider, or the Company can obtain access on behalf of the Customer. Primary Rate Interface access requires T-1 access equipped with B8ZS line coding from the Local Access Provider.

(C) Customer Utilizes Basic Rate Interface Access

If the Customer utilizes Basic Rate Interface access, the Customer is responsible for ordering switched digital access from the Local Access Provider. The Customer is billed directly by the Local Access Provider.

3.10 Private Line Services

Private Line Service is offered in the form of discrete communication facilities dedicated to the use of a specific Customer between locations. Customers are billed at predetermined monthly rates. Recurring charges are billed in advance of the month in which Service is performed. Nonrecurring charges are billed in the month in which Service is performed. For rate information, please refer to Section 4.13 of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.11 Local Access Service**

Local Access Service is the Service between a Customer's Premises and the Company's POP or the designated POP of the DUC selected by the Company or the Customer. The Customer may specify the type of service when the initial order is placed and may select either service to be provided by its LEC or a designated CAP or DUC. If the Customer does not select a provider, then the Company will select a service based on the rate information available from the LEC, CAP or DUC and availability of facilities. The Company will analyze the available rate information to determine which provisioning option is the most economical for the Customer and will notify the Customer of its choice. For rate information, please refer to Section 4.12 of this tariff.

3.12 Audioconferencing Service**3.12.1 General**

Audioconferencing is a Service furnishing long distance voice telecommunications between a calling station and two or more called stations when at least one of the called stations is located at a different site than the calling station. The Service requires a teleconferencing bridge port for each called station. At any time prior to the conference call, a conference call is initiated by calling the 800 reservation number provided by the Company.

3.12.2 Rate Options**(A) Automated**

Conference call participants are admitted to the conference call by using a pre-determined code. Entry and exit tones announce arrival and departure. For rates and charges, see Section 4.6 of this tariff.

(B) Standard

The Coordinator greets callers, announces each conference participant and scans the call during the conference. For further assistance, a conference call participant can recall the Coordinator by pressing "*0" on the keypad. All conference entry options described below are available with this service. For rates and charges, see Section 4.6 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.12 Audioconferencing Service (continued)****3.12.3 Description of Services****(A) Standard and Automated Services****.1 TollMeetme Conference**

Conference call participants are admitted to the conference call by dialing a pre-assigned long distance telephone number and are connected with the other participants. For rates and charges, see Section 4.6 of this tariff.

.2 Toll-Free Meetme

Participants dial into a toll-free number to join the conference. For rates and charges, see Section 4.6 of this tariff.

.3 Call-Out (Op Assist)

The Coordinator calls the participants and connects them to the conference. For rates and charges, see Section 4.6 of this tariff.

(B) Optional Services**.1 Digital Replay Services**

A digital recording of a conference call is accessible via telephone. Participants may select or use a combination of Instant Replay Toll, Instant Replay Toll-Free, Instant Replay Prompts or Digital Voice Capture. For rates and charges, see Section 4.6 of this tariff.

.2 Tape Recording, Playback and Overnight Federal Express

Participants can request an audio-taped copy of the conference call. Tapes are available in standard and micro-cassette sizes. Requests will be sent either regular or overnight (Federal Express) mail. For rates and charges, see Section 4.6 of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.12 Audioconferencing Service (continued)****3.12.3 Description of Services (continued)****(B) Optional Services (continued)****.3 Lecture/Listen Only**

Lecture/Listen Only allows one way communications between the Host and conference call participants. The "listen only" portion of this feature allows conference call participants that are only listening to be placed in a speaking mode later in the call. There is no charge for this feature above the per minute usage charge.

.4 Notification Call and Fax

Coordinator will notify participants of the conference with a telephone or facsimile notification. For rates and charges, see Section 4.6 of this tariff.

.5 Full Time Operator Assistance

Operator assistance allows for any conference call participant to summon the Coordinator for assistance while the conference is in progress. In addition, the Coordinator may stay on the line to monitor quality. For rates and charges, see Section 4.6 of this tariff.

.6 Polling

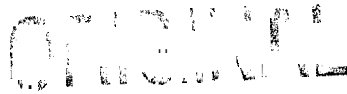
Polling is an interactive function, which provides for multiple-choice testing and voting applications. Coordinator can poll participants using one of several methods, yes/no, true/false, multiple choice, or assigned ranges from one (1) through nine (9) digits. Using a touch-tone telephone, participants are able to make their selection. The results can be verbally communicated immediately after each question or printed and sent at a later time. For rates and charges, see Section 4.6 of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.12 Audioconferencing Service (continued)****3.12.3 Description of Services (continued)****(B) Optional Services (continued)****.7 Participant List**

Participant list allows the Customer to receive a list of all callers who participated in a conference call. Lists can be sent to the Host within 24 hours of the conclusion of the call.

.8 Transcription

Transcription allows the Customer to have the conference call transcribed. For rates and charges, see Section 4.6 of this tariff.

.9 Pre-notification and RSVP Line

The Coordinator of the conference call can invite participants to attend or remind them prior to the conference with a phone call or facsimile. Upon request, the Company can set-up an automated system that allows participants to call and register for the conference call. The Coordinator can also customize the information that he or she would like the participants to leave on the line. For rates and charges, see Section 4.6 of this tariff.

.10 Standing Reservation

Regularly scheduled conference meetings can be arranged as a "standing all" or "perm call" reservation. Calls may be arranged two years in advance. There is no charge for this service.

.11 Internet Reservation

Reservations can also be made through the Company's Online Arranger Service. There is no charge for this Service.

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SECTION 3 • DESCRIPTION OF SERVICES**3.12 Audioconferencing Service (continued)****3.12.3 Description of Services (continued)****(B) Optional Services (continued)****.12 Communications Line**

A communications line may be established between Coordinator and dedicated operator in order to verify quality control of the conference. For rates and charges, see Section 4.6 of this tariff.

.13 Electronic Question & Answer (Queuing)

Queuing allows conference call participants to use their touch-tone keypad to indicate that they have a question and it gives the moderator a convenient and order question and answer technique. For rates and charges, see Section 4.6 of this tariff.

.14 On Hold Music

Participants are placed on-hold and in-music status until the host or Coordinator is ready to begin the conference.

.15 Roll Call

Just prior to the start of an audioconference, the Coordinator will conduct a roll call of all the participants. There is no charge for this service.

.16 Translation

The entire content of a call can be translated via Language Line Services. Language Line Services provides interpretation from English into as many as 140 languages and is available 24 hours-a-day, 7 days-a-week. Rates and charges are based on an Individual Call Basis.

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SECTION 3 - DESCRIPTION OF SERVICES**3.13 Directory Assistance****3.13.1 General**

Directory Assistance involves supplying of assistance to a calling party in determining or attempting to determine the telephone number of a party who is outside the calling party's LATA. Calls for directory assistance within the calling party's LATA are routed to and handled by the LEC.

3.13.2 Availability of Service

Directory Assistance is available if the Customer subscribes to any outbound Service.

3.13.3 Application of Charges

The Directory Assistance charge applies whether or not the directory assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published, or no record can be found). For rate information, please refer to Section 4.7 of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES**3.14 Operator Services****3.14.1 General**

Customers who have the ability to complete the dialed digits of their calls, but choose to dial the appropriate operator code only (e.g. 0-,00-,10-10-946), may request the Company operator to complete the call. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge from the operator when the call is made. This operator dialing service is available for calls that fall into categories as outlined. Usage charges appropriate to each particular category apply as listed in Section 4.8 of this tariff.

Operator Service involves the following categories of calls:

- (A) Calls made from private residential or business phones presubscribed to the Company and which are completed with the assistance of a Company operator.
- (B) Calls made from private residential or business phones which are not presubscribed to the Company, but are placed by dialing 1 O-I O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.
- (C) Calls made from the Company presubscribed payphones or institutional phones which are completed with the assistance of a Company operator.
- (D) Calls made from payphone or institutional phones which are not presubscribed to the Company, but are placed by dialing 1 O-I O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.

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SECTION 4 - RATES AND CHARGES4.1 Outbound Services

4.1.1 Switched Access Services

(A) RSL COM U.S.A. Global Business Plan (Product No. 660)

The intrastate charge for this service is \$0.2370 per minute for all time periods. There are no monthly charges for this service.

(B) RSL COM USA Global Residential Plans (Product Nos. 674 & 541)

.1 Global Residential Plan (Product No. 674)

The intrastate charge for this service is \$0.2370 per minute for all time periods. There is an additional monthly charge of \$3.00.

.2 Residential Direct Plan (Product No. 541)

The intrastate charge for this service is \$0.0990 per minute for all time periods.

(C) RSL COM USA On-Net Plans (Product Nos. 395-397)

.1 1+ Commercial Rates (Product No. 395)

The intrastate charge for this service is \$0.0700 per minute for all time periods.

.2 1+ Residential Rates (Product No. 396)

The intrastate charge for this service is \$0.0850 per minute for all time periods.

.3 1+ Commercial Danish Special (Product No. 397)

The intrastate charge for this service is \$0.0700 per minute for all time periods.

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SECTION 4 - RATES AND CHARGES4.1 Outbound Services (continued)

4.1.1 Switched Access Services (continued)

(D) RSL COM USA Global Hub Plans (Product Nos. 550554,721)

.1 Global Hub Plus 1 (Product No. 550)

The intrastate charge for this service is \$0.1235 per minute for all time periods.

.2 Global Hub Plus 2 (Product No. 551)

The intrastate charge for this service is \$0.1185 per minute for all time periods.

.3 Global Hub Plus 3 (Product No. 552)

The intrastate charge for this service is \$0.1185 per minute for all time periods.

.4 Global Hub Plus 4 (Product No. 553)

The intrastate charge for this service is \$0.1100 per minute for all time periods.

.5 Global Hub Plus 5 (Product No. 554)

The intrastate charge for this service is \$0.0990 per minute for all time periods.

.6 Old Global Hub Plus (Product No. 721)

The intrastate charge for this service is \$0.1150 per minute for all time periods.

(E) RSL COM USA Intralink Plans (Product Nos. 339 & 353)

.1 U.S. Intralink Plan (Product No. 339)

The intrastate charge for this service is \$0.1850 per minute for all time periods.

.2 U.S. Intralink Commercial Plan (Product No. 353)

The intrastate charge for this service is \$0.1450 per minute for all time periods.

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SECTION 4 • RATES AND CHARGES**4.1 Outbound Services (continued)****4.1.1 Switched Access Services (continued)****(F) RSL COM USA Targeted International Calling Plans (Product Nos. 530, 563, 676 & 677)****.1 Europe Direct Plan (Product No. 530)**

The intrastate charge for this service is \$0.1690 per minute for all time periods.

.2 Mi Mundo Latino (Product No. 563)

The intrastate charge for this service is \$0.1300 per minute for all time periods.

.3 Middle East Calling Plan (Product No. 676)

The intrastate charge for this service is \$0.0990 per minute for all time periods.

.4 Asian Calling Plan (Product No. 677)

The intrastate charge for this service is \$0.1830 per minute for all time periods.

(G) RSL COM USA Employee Discount Plan (Product No. 399)**.1 1 + Long Distance Service**

The intrastate charge for this service is \$0.1127 per minute for all time periods.

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SECTION 4 ■ RATES AND CHARGES**4.1 Outbound Services (continued)****4.1.1 Switched Access Services (continued)****(H) RSL COM USA Casual Access Plans (Product Nos. 271, 520, 521, 531)****.1 Global Saver Residential III Plan (Product No. 271)**

The intrastate charge for this service is \$0.1850 per minute for all time periods.

.2 Residential (Product No. 520), Commercial (Product No. 521), and Europe Casual Access Plans (Product No. 531)

The intrastate charge for this service is \$0.1700 per minute for all time periods.

(I) International Banking and Brokerage Community (IBBC) Plan (Product No. 701)

The intrastate charge for this service is \$0.1150 per minute for all time periods.

(J) Generic 12 Cents Program

The intrastate charge for this service is \$.1200 per minute for all time periods. The Customer is billed in 60 second increments.

(K) 98 Spring Calling Plan

The intrastate charge for this service is \$.1000 per minute for all time periods, except on Fridays and selected holidays where the charge is then \$.0500 per minute. The Customer is billed in 60 second increments. There is an additional monthly recurring charge of \$3.50 per line.

(L) 9 Cents Anytime Plan

The intrastate charge for this service is \$0.0900 per minute for all time periods. A 10% discount applies on Valentine's Day, Independence Day, Thanksgiving Day, and Christmas Day. There is an additional monthly recurring charge of \$1.95 per line.

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SECTION 4 • RATES AND CHARGES**4.1 Outbound Services (continued)****4.1 .1 Switched Access Services (continued)****(M) September 99 Calling Plan**

The intrastate charge for this service is \$0.1200 per minute for all time periods. The Customer is billed in 60 second increments and there are no monthly fees or special holiday pricing with this plan. This plan is for Residential Customers only.

(N) Winning Choice II Plan

The intrastate charge for this service is \$0.1101 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

(O) Winning Choice Millennium Plan

The intrastate charge for this service is \$0.1292 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

(P) Business Market Basics Plan

The intrastate charge for this service is \$0.1043 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. Additionally, there is a \$50.00 monthly program fee. The monthly program fee is waived if combined charges are more than \$100.00 per month.

(Q) Winning Choice Affinity Plan

The intrastate charge for this service is \$0.1210 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

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SECTION 4 - RATES AND CHARGES**4.1 Outbound Services (continued)****4.1.2 Dedicated Access Services****(A) RSL COM USA Global Business Plans (Product Nos. 670-673)****.1 RSL Global Plan 11 (Product No. 670)**

The intrastate charge for this service is \$0.0600 per minute for all time periods.

.2 RSL Global Plan 12 (Product No. 671)

The intrastate charge for this service is \$0.0580 per minute for all time periods.

.3 RSL Global Plan 13 (Product No. 672)

The intrastate charge for this service is \$0.0450 per minute for all time periods.

.4 RSL Global Plan 14 (Product No. 673)

The intrastate charge for this service is \$0.0400 per minute for all time periods.

(B) RSL COM USA Global Hub Plan (Product No. 504)

The intrastate charge for this service is \$0.0700 per minute for all time periods.

(C) Winning Choice II Plan

The intrastate charge for this service is \$0.0780 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

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SECTION 4 . RATES AND CHARGES**4.1 Outbound Services (continued)****4.1.2 Dedicated Access Services (continued)****(D) Winning Choice Millennium Plan**

The intrastate charge for this service is \$0.0701 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

(E) Business Market Basics Plan

The intrastate charge for this service is \$0.0780 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter.

(F) Winning Choice Affinity Plan

The intrastate charge for this service is \$0.0700 per minute for all time periods. The Customer is billed the first eighteen (18) seconds and then every six (6) seconds thereafter.

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SECTION 4 - RATES AND CHARGES**4.2 Inbound Services****4.2.1 Switched Access Services****(A) RSL COM USA Intralink 800 Services (Product Nos. 350, 351, & 354)****.1 Global Intralink Plus Commercial (Product No. 350) and Residential
(Product No. 351) Plans**

The intrastate charge for both services is \$0.2000 per minute for all time periods.

.2 U.S. Intralink 800 Service (Product No. 354)

The intrastate charge for this service is \$0.1450 per minute for all time periods.

(B) RSL COM USA International Plus 800 Services (Product Nos. 117, 334-337)**.1 International Plus Service (Product No. 117) and KTC International Plus
Commercial and Residential (Product Nos. 334-337)**

The intrastate charge for these services is \$0.2000 per minute for all time periods.

(C) RSL COM USA 800 Access Services (Product Nos. 391, 392, 820-821)**.1 Residential 800 Access Service (Product No. 391)**

The intrastate charge for this service is \$0.1850 per minute for all time periods.

.2 Commercial 800 Access Service (Product No. 392)

The intrastate charge for this service is \$0.1850 per minute for all time periods.

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SECTION 4 - RATES AND CHARGES

4.2 Inbound Services

4.2.1 Switched Access Services (continued)

(C) RSL COM USA 800 Access Services (Product Nos. 391, 392, 820-821) (cont'd)

.3 Term 800 Access Service (Product No. 820)

The intrastate charge for this service is \$0.1280 per minute for all time periods.

.4 Month-to Month 800 Access Service (Product No. 821)

The intrastate charge for this service is \$0.1320 per minute for all time periods.

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SECTION 4 . RATES AND CHARGES4.2 Inbound Services (continued)

4.2.1 Switched Access Services (continued)

(D) Switched 800 Service .

The maximum usage charges are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.1764	\$0.1548	\$0.1548	\$0.0588	\$0.0516	\$0.0516

(E) Switched 800 Plus Service *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-292	\$0.2480	\$0.2050	\$0.1650	\$0.0496	\$0.0410	\$0.0330
293-430	\$0.2570	\$0.2120	\$0.1700	\$0.0514	\$0.0424	\$0.0340
431-925	\$0.2610	\$0.2150	\$0.1730	\$0.0522	\$0.0430	\$0.0346
926 +	\$0.2700	\$0.2220	\$0.1790	\$0.0540	\$0.0444	\$0.0358

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.1 Switched Access Services (continued)

(F) Postalized Switched 800 Service *

The maximum usage rates are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.1530	\$0.1450	\$0.1380	\$0.0306	\$0.0290	\$0.0276

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.1 Switched Access Services (continued)

(G) Winning Choice II Plan

The intrastate charge for this service is \$0.1101 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

The monthly and non-recurring charges listed below also apply to this service.

	Monthly Charge	Nonrecurring Charge
Monthly Fee Per Routing Arrangement	\$20.00	
Nationwide Toll Free Number Listing	\$20.00	
▪ Same Day Installation		\$35.00
▪ 1 to 5 Day installation		\$29.00
▪ Standard 10 Day Installation		\$18.00
Installation Fee ▪ Basic Service		\$50.00
Installation Fee ▪ Custom Selected Service Area		\$150.00
Change ▪ Custom Selected Service Areas		\$50.00
Toll Free Number Re termination		\$50.00

If Monthly Service Fee is waived for switched service for any reason and the Customer wishes to have nationwide listing with Toll-Free Directory Assistance, the Customer will be charged a monthly recurring fee of \$20.00 for the nationwide listing.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.1 Switched Access Services (continued)

(H) Winning Choice Millennium Plan

The intrastate charge for this service is \$0.1292 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

(I) Business Market Basics Plan

The intrastate charge for this service is \$0.1043 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

The monthly and non-recurring charges listed below also apply to this service.

	Monthly Charge	Nonrecurring Charge
Monthly Fee Per Routing Arrangement	\$20.00	
Nationwide Toll Free Number Listing	\$20.00	
▪ Same Day installation		\$35.00
▪ 1 to 5 Day Installation		\$29.00
▪ Standard 10 Day Installation		\$18.00
Installation Fee ▪ Basic Service		\$20.00
Installation Fee ▪ Custom Selected Service Areas		\$ 2 0 . 0 0
Change ▪ Custom Selected Service Areas		\$20.00
Toll Free Number Re termination		\$20.00

If Monthly Service Fee is waived for switched service for any reason and the Customer wishes to have nationwide listing with Toll-Free Directory Assistance, the Customer will be charged a monthly recurring fee of \$20.00 for the nationwide listing.

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SECTION 4 - RATES AND CHARGES

4.2 Inbound Services (continued)

4.2.1 Switched Access Services (continued)

(J) Winning Choice Affinity Plan

The intrastate charge for this service is \$0.1210 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every 6 seconds thereafter.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.2 Dedicated Access Services

(A) RSL COM USA 800 Access Service (Product Nos. 822 & 823)

.1 Term 800 Access Service (Product No. 822)

The intrastate charge for this service is \$0.0580 per minute for all time periods.

.2 Month-to-Month 800 Access Service (Product No. 823)

The intrastate charge for this service is \$0.0600 per minute for all time periods.

(B) Dedicated 800 Service *

The maximum usage rates are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.1740	\$0.1500	\$0.1500	\$0.0348	\$0.0300	\$0.0300

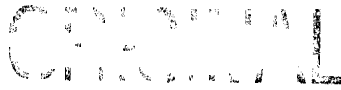
* For actual rate, please refer to the Price List at the end of this Section.

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**SECTION 4 - RATES AND CHARGES**4.2 Inbound Services (continued)

4.2.2 Dedicated Access Services (continued)

(C) Dedicated 800 Plus Service *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-292	\$0.1690	\$0.1380	\$0.1150	\$0.0338	\$0.0276	\$0.0230
293-430	\$0.1780	\$0.1450	\$0.1210	\$0.0356	\$0.0290	\$0.0242
431-925	\$0.1830	\$0.1490	\$0.1240	\$0.0366	\$0.0298	\$0.0248
926 +	\$0.1920	\$0.1570	\$0.1310	\$0.0384	\$0.0314	\$0.0262

(D) Postalized Dedicated 800 *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0. 1090	\$0. 1020	\$0. 0960	\$0. 0218	\$0. 0204	\$0. 0192

- * For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 ■ RATES AND CHARGES4.2 Inbound Services (continued)

4.2.2 Dedicated Access Services (continued)

(E) Winning Choice II Plan

The intrastate charge for this service is \$0.0780 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

The monthly and non-recurring charges listed below also apply to this service.

	Monthly Charge	Nonrecurring Charge
Monthly Fee Per Trunk Group	\$50.00	
Nationwide Toll Free Number Listing	\$20.00	
▪ Same Day Installation		\$35.00
▪ 1 to 5 Day Installation		\$29.00
▪ Standard 10 Day Installation		\$18.00
Expedite Installation of Toll Free Number		\$600.00
Installation Fee - Basic Services		\$50.00
Installation Fee - Custom Selected Service Areas		\$50.00
Toll Free Number Change		\$20.00
Toll Free Number Re termination		\$105.00

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**SECTION 4 - RATES AND CHARGES**4.2 Inbound Services (continued)

4.2.2 Dedicated Access Services (continued)

(F) Winning Choice Millennium Plan

The intrastate charge for this service is \$0.0701 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

(G) Business Market Basics Plan

The intrastate charge for this service is \$0.0780 per minute for all time periods. The Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

The monthly and non-recurring charges listed below also apply to this service.

	Monthly Charge	Nonrecurring Charge
Monthly Fee Per Trunk Group	\$50.00	
Nationwide Toll Free Number Listing	\$20.00	
• Same Day Installation		\$35.00
• 1 to 5 Day Installation		\$29.00
• Standard 10 Day Installation		\$18.00
Expedite Installation of Toll Free Number		\$20.00
Installation Fee - Basic Services		\$20.00
Installation Fee - Custom Selected Service Areas		\$20.00
Toll Free Number Change		\$20.00
Toll Free Number Re termination		\$20.00

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SECTION 4 - RATES AND CHARGES

4.2 Inbound Services (continued)

4.2.2 Dedicated Access Services (continued)

(H) Winning Choice Affinity Plan

The intrastate charge for this service is \$0.0700 per minute for all time periods. The Customer is billed the first thirty (30) seconds and every six (6) seconds thereafter.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features

(A) Advanced Routing Feature Package

	Non-recurring Charges	Recurring Charges
installation Charge	\$55.00	
Monthly Charge		\$55.00
Change Charge	\$27.50/Each	
Holiday Routing		
Installation Charge	\$125.00	
Monthly Charge *		
Change Charge	\$55.00/Each	

* The monthly charge for Holiday Routing is included with the Advanced Routing Feature Package charges.

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SECTION 4 • RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(B) Dialed Number Identification Service (DNIS) *

	Non-recurring Charges	Recurring Charges
Installation Charge	\$55.00	
Monthly Charge		\$0.00
Change Charge	\$55.00/Each	

* DNIS is not part of Advanced Routing Feature Package.

(C) Area Code NXX Blocking *

	Non-recurring Charges	Recurring Charges
Installation Charge	\$75.00	
Monthly Charge		\$30.00

* This feature is not available with 800 Plus Product.

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SECTION 4 • RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(D) Tailored Call Coverage

	Non-recurring Charges	Recurring Charges
Installation Charge	\$165.00	
Monthly Charge		\$0.00
Change Charge	\$55.00/Each	

(E) Alternate Routing

	Non-recurring Charges	Recurring Charges
Installation Charge	\$11.00/Alt.	
Monthly		\$55.00
Activation	\$55.00	
Change Charge	\$55.00	

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SECTION 4 . RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(F) Network Call Redirect

	Non-recurring Charges	Recurring Charges
Installation Charge	\$165.00	
Monthly Routing Table		\$11 .00
Per Call Charge		\$0.040
Change Charge	\$55.00	

(G) Disconnect Message Referral (DMR)

	Non-recurring Charges		Recurring Charges
	Installation Charge	Change Charge	Monthly Charge
DMR to an MCI Number	\$10.00	\$55.00	\$0.00
DMR to a Non-MCI 800 Number	\$0.00	\$55.00	\$165.00

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(H) Automatic Number Identification (ANI)

The charge for this feature is \$0.02 per ANI delivered.

(I) 800 Service Custom Message Announcement (CMA)

The CMA feature charge is \$0.2000 per minute. This per minute feature charge is assessed while calls utilize Custom Message Announcement.

	Non-recurring Charges		Recurring Charges
	Installation Charge	Change Charge	Monthly Charge
CMA Application	\$110.00	\$110.00	\$55.00
Foreign Language Recording	\$110.00	\$110.00	\$0.00
Audio Storage	\$0.00	\$0.00	\$11.00/per minute

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SECTION 4 ■ RATES AND CHARGES4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(J) Account & Identification Supplementary Codes

.1 I.D. Codes

Recurring Monthly Charges	Non-recurring Charges	
Per Block of 100	Installation	Change
\$33.00	\$55.00	\$55.00

.2 Account Codes

Recurring Monthly Charges	Non-recurring Charges	
Per Block of 800	Installation	Change
\$33.00	\$55.00	\$0.00

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SECTION 4 • RATES AND CHARGES

4.2 Inbound Services (continued)

4.2.3 Advanced 800 Features (continued)

(K) Super Routing Plans

There is no charge for this service.

(L) Resp Org

There is no charge for this service.

(M) SMS Resp Org Charges

There is no charge for this service.

(N) Sets

There is no charge for this service.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.4 Enhanced Call Router 1000

(A) ECR 1000 Feature Package

	Non-recurring Charges	Recurring Charges
Installation Charge	\$550.00	
Monthly Charge		\$110.00
ECR 1000 Usage Charges Per Minute		
Dedicated Termination		\$0.2100
Switched Termination		\$0.2800
Combination Dedicated/Switched		\$0.2500

(B) ECR Menu Routing

The charge for this service is \$0.0700 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

(C) ECR Message Announcement

The charge for this service is \$0.0700 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

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SECTION 4 - RATES AND CHARGES**4.2 Inbound Services (continued)****4.2.4 Enhanced Call Router 1000 (continued)****(D) ECR Standard Database Routing**

The charge for this service is \$0.0800 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

(E) Caller Takeback

The charge for this service is \$0.0200 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

(F) ECR Busy/No Answer Rerouting (BNAR)

The charge for this service is \$0.0200 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

(G) Takeback and Transfer

The charge for this service is \$0.0600 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

(H) Announced Connect

The charge for this service is \$0.0200 per call. The installation and monthly charges are included in the ECR 1000 Feature Package.

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SECTION 4 - RATES AND CHARGES4.2 Inbound Services (continued)

4.2.4 Enhanced Call Router 1000 (continued)

(I) ECR Advanced Database Routing

	Non-recurring Charges	Recurring Charges
Installation	\$550.00	
Monthly		\$550.00
Price Per Call		\$0.0800

(J) ECR Non-Recurring Fees

Services	Charges
Assistance with Database Creation	\$1100.00
Assistance with Database Change	\$550.00
Call Flow, Audio & STD Database Change	\$220.00
Foreign Language (Recording, Installation or Change)	\$110.00

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SECTION 4 • RATES AND CHARGES**4.3 Virtual Network Services (VNS)****4.3.1 CommonCENTS VNS III****(A) Outbound Usage Rates****.1 On-Net/ On-Net ***

The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0234	\$0.0162	\$0.0162	\$0.0078	\$0.0054	\$0.0054
56-292	\$0.0318	\$0.0216	\$0.0216	\$0.0106	\$0.0072	\$0.0072
293-430	\$0.0366	\$0.0252	\$0.0252	\$0.0122	\$0.0084	\$0.0084
431-925	\$0.0420	\$0.0288	\$0.0288	\$0.0140	\$0.0096	\$0.0096
926 +	\$0.0468	\$0.0324	\$0.0324	\$0.0156	\$0.0108	\$0.0108

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

* For actual rate, please refer to the Price List at the end of this Section.

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**SECTION 4 - RATES AND CHARGES**4.3 Virtual Network Services (VNS) (continued)

4.3.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.2 On-Net / Off-Net *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0510	\$0.0366	\$0.0366	\$0.0170	\$0.0122	\$0.0122
56-292	\$0.0534	\$0.0420	\$0.0420	\$0.0178	\$0.0140	\$0.0140
293-430	\$0.0576	\$0.0456	\$0.0456	\$0.0192	\$0.0152	\$0.0152
431-925	\$0.0630	\$0.0492	\$0.0492	\$0.0210	\$0.0164	\$0.0164
926 +	\$0.0690	\$0.0528	\$0.0528	\$0.0230	\$0.0176	\$0.0176

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

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SECTION 4 - RATES AND CHARGES4.3 Virtual Network Services (VNS) (continued)

4.3.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.3 Off-Net / On-Net *

The maximum usage rates are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0546	\$0.0378	\$0.0378	\$0.0182	\$0.0126	\$0.0126
56-292	\$0.0636	\$0.0444	\$0.0444	\$0.0212	\$0.0148	\$0.0148
293-430	\$0.0696	\$0.0480	\$0.0480	\$0.0232	\$0.0160	\$0.0160
431-925	\$0.0750	\$0.0534	\$0.0534	\$0.0250	\$0.0178	\$0.0178
926 +	\$0.0810	\$0.0376	\$0.0376	\$0.0270	\$0.0188	\$0.0188

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

- * For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES4.3 Virtual Network Services (VNS) (continued)

4.3.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.4 Off-Net / Off-Net *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0852	\$0.0606	\$0.0606	\$0.0284	\$0.0202	\$0.0202
56-292	\$0.0882	\$0.0672	\$0.0672	\$0.0294	\$0.0224	\$0.0224
293-430	\$0.0948	\$0.1062	\$0.1062	\$0.0316	\$0.0354	\$0.0354
431-925	\$0.1002	\$0.0750	\$0.0750	\$0.0334	\$0.0250	\$0.0250
926 +	\$0.1056	\$0.0792	\$0.0792	\$0.0352	\$0.0264	\$0.0264

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

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SECTION 4 ■ RATES AND CHARGES

4.3 Virtual Network Services (VNS) (continued)

4.3.1 CommonCENTS VNS III (continued)

(B) Inbound 800 Usage Rates

.1 Call Terminates Via Switched Access

The rates and charges are the same as Section 4.2.1 (F).

.2 Call Terminates Via Dedicated Access

The rates and charges are the same as Section 4.2.2(D).

(C) CommonCENTS VNS III Calling Card

The rates and charges are shown in Section 4.4.4 of this tariff.

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SECTION 4 - RATES AND CHARGES

4.4 Calling Card Services

4.4.1 RSL COM USA Global Calling Card Services (Product Nos. 223, 398, 515 & 523)

(A) Global Calling Card No. 1 (Product No. 223)

The intrastate charge for this service is \$0.1990 per minute for all time periods.

(B) Global Calling Card No. 2 (Product No. 523)

The intrastate charge for this service is \$0.1700 per minute for all time periods.

(C) Delta Card Service (Product No. 515)

The intrastate charge for this service is \$0.1000 per minute for all time periods.

(D) Employee Calling Card (Product No. 398)

The intrastate charge for this service is \$0.1371 per minute for all time periods.

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SECTION 4 - RATES AND CHARGES**4.4 Calling Card Services (continued)****4.4.2 Sure Calling Card Service ***

Sure Calling Card Service contains two rate elements. They include a usage charge and a surcharge. The maximum surcharge is \$0.60 per call. The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.1032	\$0.0906	\$0.0906	\$0.0344	\$0.0302	\$0.0302
56-292	\$0.1170	\$0.1002	\$0.1002	\$0.0390	\$0.0334	\$0.0334
293-430	\$0.1248	\$0.1062	\$0.1062	\$0.0416	\$0.0354	\$0.0354
431 +	\$0.0888	\$0.1122	\$0.1122	\$0.0444	\$0.0374	\$0.0374

4.4.3 Personal Calling Card Service *

There are two rate elements. They include a usage charge and a surcharge. The maximum charge is \$1 .00 per call. The maximum usage charges are as follows:

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night	Day	Evening	Night
All	\$0. 2210	\$0. 1755	\$0. 1560	\$0. 2210	\$0. 1755	\$0. 1560

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES4.4 Calling Card Services (continued)

4.4.4 CommonCENTS VNS III Calling Card Service

There are two rate elements. They include a usage charge and a surcharge. The maximum surcharge is \$0.60 per call. The maximum usage charges are as follows:

(A) Usage Rates

.1 Off-Net / On-Net *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0546	\$0.0378	\$0.0378	\$0.0182	\$0.0126	\$0.0126
56-292	\$0.0636	\$0.0444	\$0.0444	\$0.0212	\$0.0148	\$0.0148
293-430	\$0.0696	\$0.0480	\$0.0480	\$0.0232	\$0.0160	\$0.0160
431-925	\$0.0750	\$0.0534	\$0.0534	\$0.0250	\$0.0178	\$0.0178
926 +	\$0.0810	\$0.0564	\$0.0564	\$0.0270	\$0.0188	\$0.0188

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES4.4 Calling Card Services (continued)

4.4.4 CommonCENTS VNS III Calling Card Service

(A) Usage Rates

.2 Off-Net / Off-Net *

The maximum usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0427	\$0.0304	\$0.0304	\$0.0284	\$0.0202	\$0.0202
56-292	\$0.0882	\$0.0672	\$0.0672	\$0.0294	\$0.0224	\$0.0224
293-430	\$0.0948	\$0.0708	\$0.0708	\$0.0316	\$0.0236	\$0.0236
431-925	\$0.1002	\$0.0750	\$0.075	\$0.0334	\$0.0250	\$0.0250
926 +	\$0.1056	\$0.0792	\$0.0792	\$0.0352	\$0.0264	\$0.0264

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 - RATES AND CHARGES**4.4 Calling Card Services (continued)****4.4.5 Generic 12 Cents Program Calling Card Service**

The intrastate charge for this service is \$0.2500 per minute for all time periods. The Customer is billed in 60 second increments.

4.4.6 98 Spring Campaign Calling Card Service

The intrastate charge for this service is \$0.2500 per minute for all time periods. The Customer is billed in 60 second increments.

4.4.7 9 Cents Anytime Calling Card Service

The intrastate charge for this service is \$0.2500 per minute for all time periods. The Customer is billed in 60 second increments.

4.4.8 Winning Choice II Calling Card Service

The intrastate charge for this service is \$0.1200 per minute for all time periods. The Customer is billed for the first 18 seconds and then every 6 seconds thereafter. There is also a surcharge of \$0.25 per call for this service.

4.4.9 Winning Choice Millennium Calling Card Service

The intrastate charge for this service is \$0.1150 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. There is also a surcharge of \$0.25 per call for this service.

4.4.10 Business Market Basics Calling Card Service

The intrastate charge for this service is \$0.1808 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. There is also a surcharge of \$0.15 per call for this service.

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SECTION 4 - RATES AND CHARGES**4.4 Calling Card Services (continued)****4.4.11 September 99 Calling Plan Calling Card Service**

The intrastate charge for this service is \$0.1300 per minute for all time periods. The Customer is billed in 60 second increments.

4.4.12 Connect Calling Card Service

The intrastate charge for this service is \$0.1150 per minute for all time periods. The Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. There is also a surcharge of \$0.25 per call for this service.

4.4.13 Extended Reach Calling Card Service

The intrastate charge for this service is \$0.1800 per minute for all time periods. There is an additional surcharge of \$0.50 per call. For domestic calls, the Customer is billed for the first eighteen (18) seconds and then every six (6) seconds thereafter. For international calls, the Customer is billed for the first thirty (30) seconds and then every six (6) seconds thereafter.

Term discounts are available for one-, two-, and three-year terms. The one-year term rate is \$0.1600 per minute; the two-year term rate is \$0.1400 per minute; and, the three-year term rate is \$0.1200 per minute for all time periods.

4.4.14 Winning Choice Affinity Calling Card Service

The intrastate charge for this service is \$0.1075 per minute for all time periods. The Customer is billed the first eighteen (18) seconds and then every six (6) seconds thereafter. There is also a surcharge of \$0.25 per call for this service.

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SECTION 4 - RATES AND CHARGES4.5 Digital Data Services

4.5.1 Switched 56 kbps Service

(A) Usage Rates

.1 Off-On

Rate Mileage	Initial Period 30 Seconds		Additional Period 6 Seconds	
	Day	Evening/Night	Day	Evening/Night
0-55	\$0. 0772	\$0. 0640	\$0. 0154	\$0. 0128
56-292	\$0. 0920	\$0. 0738	\$0. 0184	\$0. 0148
293-430	\$0. 0995	\$0. 0794	\$0. 0199	\$0. 0159
431-925	\$0.1094	\$0. 0886	\$0.0219	\$0. 0177
926-1910	\$0. 1182	\$0.0939	\$0. 0236	\$0. 0188
1911-3000	\$0.1249	\$0.0977	\$0. 0250	\$0.0195
3001-4250	\$0. 1367	\$0. 1058	\$0. 0273	\$0. 0212
4251-5750	\$0. 1403	\$0. 1085	\$0. 0281	\$0. 0217

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SECTION 4 ■ RATES AND CHARGES4.5 Digital Data Services (continued)

4.5.1 Switched 56 kbps Service (continued)

(A) Usage Rates (continued)

.2 Off-Off

Rate Mileage	Initial Period 30 Seconds		Additional Period 6 Seconds	
	Day	Evening/Night	Day	Evening/Night
0-55	\$0.1285	\$0.0981	\$0.0257	\$0.0196
56-292	\$0.1249	\$0.1075	\$0.0250	\$0.0215
293-430	\$0.1333	\$0.1131	\$0.0267	\$0.0226
431-925	\$0.1445	\$0.1220	\$0.0289	\$0.0244
926-1910	\$0.1517	\$0.1277	\$0.0303	\$0.0255
1911-3000	\$0.1592	\$0.1310	\$0.0318	\$0.0262
3001-4250	\$0.1701	\$0.1393	\$0.0340	\$0.0279
4251-5750	\$0.1740	\$0.1419	\$0.0348	\$0.0284

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SECTION 4 - RATES AND CHARGES4.5 Digital Data Services (continued)

4.5.2 Dedicated 56 kbps Service

(A) Usage Rates

.1 On - On

Rate Mileage	Initial Period 30Seconds		Additional Period 6 Seconds	
	Day	Evening/Night	Day	Evening/Night
o- 55	\$0. 0437	\$0. 0309	\$0. 0087	\$0. 0062
56- 292	\$0. 0583	\$0. 0403	\$0. 0117	\$0. 0081
293- 430	\$0. 0660	\$0. 0459	\$0. 0132	\$0. 0092
431- 925	\$0. 0763	\$0. 0549	\$0. 0153	\$0. 0110
926- 1910	\$0. 0845	\$0. 0605	\$0. 0169	\$0. 0121
1911- 3000	\$0. 0920	\$0. 0635	\$0. 0184	\$0. 0127
3001- 4250	\$0. 1032	\$0. 0720	\$0. 0206	\$0. 0144
4251-5750	\$0. 1070	\$0. 0750	\$0. 0214	\$0. 0150

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SECTION 4 - RATES AND CHARGES4.5 Digital Data Services (continued)

4.5.2 Dedicated 56 kbps Service (continued)

(A) Usage Rates (continued)

.2 On - Off

Rate Mileage	Initial Period 30: Seconds		Additional Period 6 Seconds	
	Day	Evening/Night	Day	Evening/Night
0-55	\$0. 0772	\$0. 0640	\$0. 0154	\$0. 0128
56-292	\$0.0920	\$0. 0738	\$0. 0184	\$0. 0148
293-430	\$0.0995	\$0.0794	\$0.0199	\$0.0159
431-925	\$0.1094	\$0.0886	\$0.0219	\$0.0177
926- 1910	\$0. 1182	\$0.0939	\$0. 0236	\$0. 0188
1911-3000	\$0.1249	\$0. 0977	\$0. 0250	\$0. 0195
3001-4250	\$0. 1367	\$0. 1058	\$0. 0273	\$0. 0212
4251-5750	\$0.1403	\$0. 1085	\$0. 0281	\$0. 0217

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SECTION 4 - RATES AND CHARGES

4.5 Digital Data Services (continued)

4.5.3 Switched 64 kbps Service

(A) Off-On

For rates and charges, please refer to Section 4.5.1 (A).1 of this tariff.

(B) Off - Off

For rates and charges, please refer to Section 4.5.1 (A).2 of this tariff.

4.5.4 Dedicated 64 kbps Service

(A) On - On

For rates and charges, please refer to Section 4.5.2(A).1 of this tariff.

(B) On - Off

For rates and charges, please refer to Section 4.5.2(A).2 of this tariff.

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SECTION 4 - RATES AND CHARGES**4.6 Audioconferencing Services****4.6.1 Application of Charges**

There are three elements that apply to an Audioconferencing Service call where all legs of the conference call originate and terminate within the state. They are usage rates, set-up charges and feature charges. The per minute usage rates are set forth in Paragraph 4.6.2 and are per minute per Site.

4.6.2 Standard and Automated Services**(A) Automated Toll Meetme Conference**

The charge for this service is \$0.21 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.1900 per line/per minute.

(B) Automated Toll-Free Meetme Conference

The charge for this service is \$0.31 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.2900 per line/per minute.

(C) Standard Toll Meetme Conference.

The charge for this service is \$0.26 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.2500 per line/per minute.

(D) Standard Toll-Free Meetme

The charge for this service is \$0.36 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.3500 per line/per minute.

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SECTION 4 - RATES AND CHARGES**4.6 Audioconferencing Services (continued)****4.6.2 Standard and Automated Services (continued)****(E) Dial Out Conference (Operator Assisted)**

The charge for this service is \$0.36 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.3500 per line/per minute.

4.6.3 Optional Services**(A) Digital Replay Services****.1 Instant Replay Toll**

The charge for this service is \$0.35 per line/per minute.

.2 Instant Replay Toll-Free

The charge for this service is \$0.47 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.50 per line/per minute.

.3 Instant Replay Prompts

The charge for this service is \$50.00 per conference call.

.4 Digital Voice Capture

The charge for this service is \$30.00 per conference call.

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SECTION 4 - RATES AND CHARGES**4.6 Audioconferencing Services (continued)****4.6.3 Optional Services (continued)****(B) Tape Recording**

The charge for this service is \$15.00 per tape.

(C) Tape Playback

The charge for this service is \$15.00 per tape.

(D) Lecture/Listen Only

There is no charge for this service.

(E) Overnight Federal Express

The charge for this service is \$15.00 per mailing.

(F) Additional Copy

The charge for this service is \$15.00 per tape.

(G) Cancellation, Overbooking, Sub-Conference and Standing Reservation

There are no charges for these services.

(H) **Communications Line**

The charge for this service is \$20.00 per conference call.

(I) Notification Call or Notification Fax

The charge for either service is \$1 .00 per notification call or fax.

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SECTION 4 • RATES AND CHARGES**4.6 Audioconferencing Services (continued)****4.6.3 Optional Services (continued)****(J) Full Time Operator Assistance, Polling and Q&A**

The charge for these services is \$0.08 per line/per minute. For Customers subscribing to the Winning Choice Millennium or Winning Choice Affinity Calling Plan, the charge for this service is \$0.1000 per line/per minute.

(K) RSVP Line

The charge for this service is \$22.50 per conference.

(L) Participant List

The charge for this service is \$1 SO per list.

(M) Roll Call, On Hold Music and Internet Reservations

There are no charges for these services.

(N) Transcription Service

The charge for this service is \$65.00 per hour.

(O) Translation

The charge for this service is based on an individual call basis per conference.

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SECTION 4 ■ RATES AND CHARGES

4.7 Directory Assistance

4.7.1 General

The charge for this service is \$2.10 per call.

4.7.2 Winning Choice II Calling Plan Customers

The charge for this service is \$2.10 per call.

4.7.3 Winning Choice Millennium Calling Plan Customers

The charge for this service is \$2.10 per call.

4.7.4 Business Market Basics Calling Plan Customers

The charge for this service is \$0.75 per call.

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SECTION 4 • RATES AND CHARGES**4.8 Operator Services****4.8.1 General**

- (A) For calls made from private residential or business phones presubscribed to the Company and which are completed with the assistance of a Company operator, or
- (B) For calls made from private residential or business phones which are not presubscribed to the Company, but are placed by dialing 1 O-I O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.
- a. Usage Rates • Operator Station, Billed Third Party, Collect and Sent Paid Non-Coin *

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
1-10	\$0.7400	\$0.5600	\$0.4400	\$0.6400	\$0.4600	\$0.3400
11-22	\$0.7800	\$0.5800	\$0.5200	\$0.6800	\$0.4800	\$0.4200
23-55	\$0.8600	\$0.6200	\$0.5400	\$0.7600	\$0.5200	\$0.4400
56-124	\$0.8800	\$0.6200	\$0.5400	\$0.7800	\$0.5200	\$0.4400
125-292	\$0.9000	\$0.6200	\$0.5400	\$0.8000	\$0.5200	\$0.4400
293-430	\$0.9000	\$0.6600	\$0.5600	\$0.8000	\$0.5200	\$0.4600
431-925	\$0.9000	\$0.7000	\$0.5600	\$0.8000	\$0.6000	\$0.4600
926+	\$0.9200	\$0.7000	\$0.5800	\$0.8200	\$0.6000	\$0.4800

* For actual rate, please refer to Price List at the end of this Section.

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SECTION 4 ■ RATES AND CHARGES4.8 Operator Services (continued)

4.8.1 General (continued)

- (C) For calls made from Company presubscribed payphones or institutional phones and which are completed with the assistance of an operator, or
- (D) For calls made from payphones or institutional phones which are not presubscribed to the Company, but are placed by dialing IO- 1 O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.
- a. Usage Rates ■ Operator Station, Billed Third Party, Collect and Sent Paid Non-Coin *

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
1-10	\$1.6200	\$1. 1800	\$1. 0000	\$1.4400	\$1. 0800	\$0.9000
11-22	\$1.6660	\$1. 2200	\$1. 0600	\$1.5600	\$1. 1200	\$0.9600
23-55	\$1.8800	\$1. 2800	\$1. 1200	\$1.7800	\$1. 1800	\$1. 0200
56-124	\$1. 8800	\$1. 2800	\$1. 1200	\$1. 7800	\$1. 1800	\$1. 0200
125-292	\$1.9200	\$1. 2800	\$1. 1200	\$1. 8200	\$1. 1800	\$1. 0200
293-430	\$1.9200	\$1. 3400	\$1. 1800	\$1.8200	\$1. 2400	\$1. 0800
431-925	\$1. 9200	\$1. 3800	\$1. 1800	\$1. 8200	\$1. 2800	\$1. 0800
926 +	\$1. 9800	\$1. 5000	\$1. 2200	\$1. 8800	\$1. 4000	\$1. 1200

* For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 • RATES AND CHARGES**4.8 Operator Services (continued)****4.8.2 Operator Dialed Surcharges (continued)****(A) Per Call**

- .1 The surcharge applies to Operator Station and Person-to-Person rated calls when:
 - .a The customer elects to dial only the appropriate operator code ("0", "00", "1 O-I 0-946+0") and requires prompting by the operator system to dial the called station or requests the operator to dial the called station.
 - .b Calls completed by the operator when the calling party cannot complete the call due to trouble on the telecommunications network and chooses to have the operator complete the call.
 - .c Calls made on a O-basis in which an operator places a call for a calling party after a successful Busy Line Verification and Busy Line Interruption processes have been successfully completed.

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SECTION 4 - RATES AND CHARGES**4.8** Operator Services (continued)

4.8.2 Operator Dialed Surcharges

(A) Maximum Per Call * (continued)

Surcharges Per Call	
	Rate
Person to Person	\$7.3500
Operator Station	
Collect	\$3.3750
Billed to Third Party	\$3.5250
Sent Paid - Non Coin	\$3.4500
Operator Dialed Surcharge	\$1.7250

(B) Per Request *

.1 Busy Line Interrupt

The maximum charge for Busy Line Interrupt is \$9.75 per request.

.2 Busy Line Verification

The maximum charge for Busy Line Verification is \$9.75 per request.

.3 Directory Assistance

The maximum charge for Directory Assistance is \$1 .00 per request plus an additional \$3.50 surcharge. Charges for Directory Assistance may be billed as Third Number Billed. Person-to-Person and Collect Calls are not permitted.

- * For actual rate, please refer to the Price List at the end of this Section.

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SECTION 4 . RATES AND CHARGES**4.9 Other Charges****4.9.1 Penalty For Bad Checks**

Whenever a check or draft presented for payment for Service is not accepted by the institution on which it is written, a penalty fee of up to a maximum of \$20.00 will be imposed.

4.10 Payphone Use Charge

An undiscountable \$0.30 per call charge is applicable to completed calls that originate from any domestic payphone used to access Company services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with Company service, applies for use of the instrument required to access Company service and is unrelated to the Company service accessed from the payphone. Customers will be charged the payphone use charge for each completed payphone call made using Company service. The payphone use charge does not apply to calls placed from payphones at which the customer pays for service by inserting coins during the progress of call.

4.11 Non-Subscriber Charge

A \$1.50 per call surcharge is applicable to domestic direct-dialed calls originating from all lines which are presubscribed to an interexchange carrier other than the Company, or are not presubscribed to any interexchange carrier. This charge is in addition to the \$0.35 per minute usage rate for domestic calls.

The non-subscriber charge will be applied to calls by a person, firm, corporation or other entity that:

- (A) Has not presubscribed to the Company service, but accesses the Company service by dialing the access number 1 O-I O-946, or any other Company Carrier Identification Code (CIC);

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SECTION 4 - RATES AND CHARGES4.11 Non-Subscriber Charge (continued)

- (B) Charges a call to a local exchange carrier calling card or to a commercial credit card at a phone presubscribed to the Company or at a phone not presubscribed to the Company, but for which service was accessed by dialing the access number 1 O-I O-946, or any other Company Carrier Identification Code (CIC); or
- (C) Remains presubscribed to the Company service after its account(s) are removed from the billing system, subsequently continues to use the network and is billed for such use by a local exchange carrier, the Company or its agents.

The Non-Subscriber surcharge does not apply to IntraLATA calls; calls to 800, 900 or 500 numbers; calls to Directory Assistance; calls using Telecommunications Relay Service; calls originated by customers with qualified hearing or speech impairments who are certified as such; calls originating from cellular ANIs; Operator Service calls; calls originating from payphones; and Ship-to-Shore calls.

4.12 Local Access Service *

The rates for Local Access Service are on an individual case basis. The minimum local access charges are no less than 50% of what the Customer would otherwise pay the LEC, CAP, or the DUC pursuant to such Carrier's intrastate access tariff for the same Service. The maximum local access charges are no more than 150% of what the Customer would otherwise pay the LEC, CAP, or the DUC pursuant to such Carrier's intrastate access tariff for the same Service.

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SECTION 4 - RATES AND CHARGES**4.13 Private Line Services ***

Rates for Private Line Service(s) are on an individual case basis. For the Private Line Services of DUC 1 that the Company resells, the maximum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be greater than 130% of the rates as specified in the comparable AT&T Communications Tariffs. The minimum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be less than 70% of the rates as specified in the comparable AT&T Communications Tariffs.

For the Private Line Services of DUC 2 that the Company resells, the maximum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be greater than 130% of the rates as specified in the comparable MCI/WorldCom Telecommunications Corporation Tariffs. The minimum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be less than 70% of the rates as specified in the comparable MCI/WorldCom Telecommunications Corporation Tariffs.

For the Private Line Services of DUC 3 that the Company resells, the maximum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be greater than 130% of the rates as specified in the comparable Sprint Tariffs. The minimum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be less than 70% of the rates as specified in the comparable Sprint Tariffs.

For the Private Line Service of DUC 4 that the Company resells, the maximum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be greater than 130 % of the rates as specified in the comparable QWest Tariffs. The minimum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be less than 70 % of the rates as specified in the comparable QWest Tariffs.

For the Private Line Service of DUC 5 that the Company resells, the maximum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be greater than 130 % of the rates as specified in the comparable Frontier/Global Crossing Tariffs. The minimum rates, surcharges, nonrecurring charges, and monthly recurring charges will not be less than 70 % of the rates as specified in the comparable Frontier/Global Crossing Tariffs.

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.14 Inbound Services

4.14.1 Switched Access Services

(A) Switched 800 Service

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.1470	\$0.1290	\$0.1290	\$0.0294	\$0.0258	\$0.0258

(B) Switched 800 Plus Service

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-292	\$0.1242	\$0.1024	\$0.0824	\$0.0248	\$0.0205	\$0.0165
293-430	\$0.1285	\$0.1059	\$0.0852	\$0.0257	\$0.0212	\$0.0170
431-925	\$0.1307	\$0.1075	\$0.0867	\$0.0261	\$0.0215	\$0.0173
926 +	\$0.1349	\$0.1110	\$0.0894	\$0.0270	\$0.0222	\$0.0179

(C) Postalized Switched 800 Service

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.0765	\$0.0725	\$0.0690	\$0.0153	\$0.0145	\$0.0138

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.14 Inbound Services (continued)

4.14.2 Dedicated Access Services

(A) Dedicated 800 Service

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.0870	\$0.0750	\$0.0750	\$0.0174	\$0.0150	\$0.0150

(B) Dedicated 800 Plus Service

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-292	\$0.0844	\$0.0690	\$0.0576	\$0.0169	\$0.0138	\$0.0115
293-430	\$0.0890	\$0.0727	\$0.0605	\$0.0178	\$0.0145	\$0.0121
431-925	\$0.0914	\$0.0747	\$0.0622	\$0.0183	\$0.0149	\$0.0124
926 +	\$0.0960	\$0.0785	\$0.0654	\$0.0192	\$0.0157	\$0.0131

(C) Postalized Dedicated 800

Rate Mileage	Initial Period 30 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
All	\$0.0545	\$0.0510	\$0.0480	\$0.0109	\$0.0102	\$0.0096

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.15 Virtual Network Services (VNS)

4.151 CommonCENTS VNS III

(A) Outbound Usage Rates

.1 On-Net/ On-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0118	\$0.0081	\$0.0081	\$0.0039	\$0.0027	\$0.0027
56-292	\$0.0158	\$0.0109	\$0.0109	\$0.0053	\$0.0036	\$0.0036
293-430	\$0.0183	\$0.0126	\$0.0126	\$0.0061	\$0.0042	\$0.0042
431-925	\$0.0209	\$0.0145	\$0.0145	\$0.0070	\$0.0048	\$0.0048
926 +	\$0.0233	\$0.0162	\$0.0162	\$0.0078	\$0.0054	\$0.0054

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.15 Virtual Network Services (VNS) (continued)

4.15.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.2 On-Net / Off-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0256	\$0.0182	\$0.0182	\$0.0085	\$0.0061	\$0.0061
56-292	\$0.0267	\$0.0211	\$0.0211	\$0.0089	\$0.0070	\$0.0070
293-430	\$0.0289	\$0.0227	\$0.0227	\$0.0096	\$0.0076	\$0.0076
431-925	\$0.0315	\$0.0246	\$0.0246	\$0.0105	\$0.0082	\$0.0082
926 +	\$0.0346	\$0.0263	\$0.0263	\$0.0115	\$0.0088	\$0.0088

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

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SECTION 4 • RATES AND CHARGES**PRICE LIST**4.15 Virtual Network Services (VNS) (continued)

4.15.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.3 Off-Net / On-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0274	\$0.0190	\$0.0190	\$0.0091	\$0.0063	\$0.0063
56-292	\$0.0319	\$0.0222	\$0.0222	\$0.0106	\$0.0074	\$0.0074
293-430	\$0.0347	\$0.0241	\$0.0241	\$0.0116	\$0.0080	\$0.0080
431-925	\$0.0376	\$0.0267	\$0.0267	\$0.0125	\$0.0089	\$0.0089
926 +	\$0.0404	\$0.0281	\$0.0281	\$0.0135	\$0.0094	\$0.0094

Intrastate Service is available only in conjunction with interstate service and is not offered on a stand-alone basis. Customers may access the Company's Services via dedicated or special access lines. The Customer is responsible for obtaining the dedicated or special access line from the LEC. Upon a Customer's request, the Company will obtain these lines on the Customer's behalf. The nonrecurring and monthly recurring charges for these access lines are in addition to the rates contained in this Tariff.

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SECTION 4 • RATES AND CHARGES**PRICE LIST**4.15 Virtual Network Services (VNS) (continued)

4.15.1 CommonCENTS VNS III (continued)

(A) Outbound Usage Rates (continued)

.4 Off-Net / Off-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0427	\$0.0304	\$0.0304	\$0.0142	\$0.0101	\$0.0101
56-292	\$0.0441	\$0.0336	\$0.0336	\$0.0147	\$0.0112	\$0.0112
293-430	\$0.0474	\$0.0355	\$0.0355	\$0.0158	\$0.0118	\$0.0118
431-925	\$0.0500	\$0.0376	\$0.0376	\$0.0167	\$0.0125	\$0.0125
926 +	\$0.0527	\$0.0395	\$0.0395	\$0.0176	\$0.0132	\$0.0132

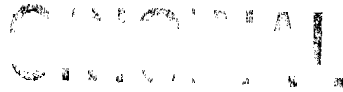
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SECTION 4 - RATES AND CHARGES

PRICE LIST

4.15 Virtual Network Services (VNS) (continued)

4.151 CommonCENTS VNS III (continued)

(B) Inbound 800 Usage Rates

.1 Call Terminates Via Switched Access

The rates and charges are the same as Section 4.14.1(C).

.2 Call Terminates Via Dedicated Access

The rates and charges are the same as Section 4.14.2(C).

(C) CommonCENTS VNS III Calling Card

The rates and charges are shown in Section 4.16.3 of this tariff.

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SECTION 4 - RATES AND CHARGES**PRICE LIST****4.16 Calling Card Services****4.16.1 Sure Calling Card Service**

Sure Calling Card Service contains two rate elements. They include a usage charge and a surcharge. The surcharge is \$0.30 per call. The usage charges are as follows:

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0516	\$0.0453	\$0.0453	\$0.0172	\$0.0151	\$0.0151
56-292	\$0.0585	\$0.0501	\$0.0501	\$0.0195	\$0.0167	\$0.0167
293-430	\$0.0624	\$0.0531	\$0.0531	\$0.0208	\$0.0177	\$0.0177
431 +	\$0.0666	\$0.0561	\$0.0561	\$0.0222	\$0.0187	\$0.0187

4.16.2 Personal Calling Card Service

There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$0.50 per call. The usage charges are as follows:

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night	Day	Evening	Night
All	\$0. 1700	\$0. 1350	\$0. 1200	\$0. 1700	\$0. 1350	\$0. 1200

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.16 Calling Card Services (continued)

4.16.3 CommonCENTS VNS III Calling Card Service

There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$0.30 per call. The usage charges are as follows:

(A) Usage Rates

.1 Off-Net / On-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0274	\$0.0190	\$0.0190	\$0.0091	\$0.0063	\$0.0063
56-292	\$0.0319	\$0.0222	\$0.0222	\$0.0106	\$0.0074	\$0.0074
293-430	\$0.0347	\$0.0241	\$0.0241	\$0.0116	\$0.0080	\$0.0080
431-925	\$0.0376	\$0.0267	\$0.0267	\$0.0125	\$0.0089	\$0.0089
926 +	\$0.0404	\$0.0281	\$0.0281	\$0.0135	\$0.0094	\$0.0094

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SECTION 4 • RATES AND CHARGES**PRICE LIST**4.16 Calling Card Services (continued)¹

4.16.3 CommonCENTS VNS III Calling Card Service (continued)

(A) Usage Rates (continued)

.2 Off-Net / Off-Net

Rate Mileage	Initial Period 18 Seconds			Additional Period 6 Seconds		
	Day	Evening	Night	Day	Evening	Night
0-55	\$0.0427	\$0.0304	\$0.0304	\$0.0142	\$0.0101	\$0.0101
56-292	\$0.0441	\$0.0336	\$0.0336	\$0.0147	\$0.0112	\$0.0112
293-430	\$0.0474	\$0.0355	\$0.0355	\$0.0158	\$0.0118	\$0.0118
431-925	\$0.0500	\$0.0376	\$0.0376	\$0.0167	\$0.0125	\$0.0125
926 +	\$0.0527	\$0.0395	\$0.0395	\$0.0176	\$0.0132	\$0.0132

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SECTION 4 - RATES AND CHARGES**PRICE LIST**4.17 Operator Services

4.17.1 General

- (A) For calls made from private residential or business phones presubscribed to the Company and which are completed with the assistance of a Company operator,
- (B) For calls made from private residential or business phones which are not presubscribed to the Company, but are placed by dialing 1 O-I O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.
- a. Usage Rates - Operator Station, Billed Third Party, Collect and Sent Paid Non-Coin

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
1-10	\$0.3700	\$0.2800	\$0.2200	\$0.3200	\$0.2300	\$0.1700
11-22	\$0.3900	\$0.2900	\$0.2600	\$0.3400	\$0.2400	\$0.2100
23-55	\$0.4300	\$0.3100	\$0.2700	\$0.3800	\$0.2600	\$0.2200
56-124	\$0.4400	\$0.3100	\$0.2700	\$0.3900	\$0.2600	\$0.2200
125-292	\$0.4500	\$0.3100	\$0.2700	\$0.4000	\$0.2600	\$0.2200
293-430	\$0.4500	\$0.3300	\$0.2800	\$0.4000	\$0.2800	\$0.2300
431-925	\$0.4500	\$0.3500	\$0.2800	\$0.4000	\$0.3000	\$0.2300
926+	\$0.4600	\$0.3500	\$0.2900	\$0.4100	\$0.3000	\$0.2400

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SECTION 4 . RATES AND CHARGES**PRICE LIST****417 Operator Services (continued)****4.17.1 General (continued)**

- (C) For calls made from Company presubscribed payphones or institutional phones and which are completed with the assistance of an operator, or
- (D) For calls made from payphones or institutional phones which are not presubscribed to the Company, but are placed by dialing IO- 1 O-946 or any other Company carrier identification code and which are completed with the assistance of a Company operator.
- a. Usage Rates - Operator Station, Billed Third Party, Collect and Sent Paid Non-Coin

Rate Mileage	Initial Period 1 Minute			Additional Period 1 Minute		
	Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
1-10	\$0. 8100	\$0.5900	\$0.5000	\$0. 7200	\$0. 5400	\$0. 4500
11-22	\$0. 8300	\$0. 6100	\$0. 5300	\$0. 7800	\$0. 5600	\$0. 4800
23-55	\$0. 9400	\$0. 6400	\$0. 5600	\$0.8900	\$0. 5900	\$0. 5100
56-124	\$0. 9400	\$0. 6400	\$0. 5600	\$0.8900	\$0. 5900	\$0. 5100
125-292	\$0. 9600	\$0. 6400	\$0. 5600	\$0.9100	\$0. 5900	\$0. 5100
293-430	\$0. 9600	\$0. 6700	\$0. 5900	\$0.9100	\$0. 6200	\$0. 5400
431-925	\$0.9600	\$0.6900	\$0.5900	\$0.9100	\$0.6400	\$0.5400
926+	\$0.9900	\$0.7500	\$0.6100	\$0.9400	\$0.7000	\$0.5600

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SECTION 4 • RATES AND CHARGES**PRICE LIST**4.17 Operator Services (continued)

4.17.2 Operator Dialed Surcharges

(A) Per Call

- .1 The surcharge applies to Operator Station and Person-to-Person rated calls when:
 - .a The customer elects to dial only the appropriate operator code ("0", "00", "1 O-I 0-946+0") and requires prompting by the operator system to dial the called station or requests the operator to dial the called station.
 - .b Calls completed by the operator when the calling party cannot complete the call due to trouble on the telecommunications network and chooses to have the operator complete the call.
 - .c Calls made on a O-basis in which an operator places a call for a calling party after a successful Busy Line Verification and Busy Line Interruption processes have been successfully completed.

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SECTION 4 • RATES AND CHARGES**PRICE LIST**4.17 Operator Services (continued)

4.17.2 Operator Dialed Surcharges (continued)

(A) Per Call (continued)

Surcharges Per Call	
	Rate
Person to Person	\$4.9000
Operator Station	
Collect	\$2.2500
Billed to Third Party	\$2.3500
Sent Paid - Non Coin	\$2.3000
Operator Dialed Surcharge	\$1.1500

(B) Per Request

.1 Busy Line Interrupt

The charge for Busy Line Interrupt is \$6.50 per Request.

.2 Busy Line Verification

The charge for Busy Line Verification is \$6.50 per Request.

.3 Directory Assistance

The charge for Directory Assistance is \$0.95 per request plus an additional \$2.35 surcharge. Charges for Directory Assistance may be billed as Third Number Billed. Person-to-Person and Collect Calls are not permitted.

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SECTION 5 - PROMOTIONS**5.1 General**

The Company may, from time-to time, offer special promotions or trial services to its Customers waiving certain charges or offering Services at special rates. Promotional discounts include but are not limited to reduced monthly rates or charges, incentive subscription bonuses, free service periods, full or partial waivers of Installation charges or optional feature charges, full or partial waivers of PIC charges, or any combination thereof. Promotional offerings or trial services will not exceed six (6) months in duration. All promotions and trial services will be tariffed according to Commission Rules.

5.2 Competitive_Response_Promotion

In order to acquire or retain Customers, the Company will match certain offers made by other carriers. The Customer must demonstrate to the Company's satisfaction that without such offers as inducements to subscribe to or remain subscribed to the Company's services, the Customer will subscribe to or remain subscribed to the services of other carriers.

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SECTION 100 . MISCELLANEOUS **GRANDFATHERED SERVICES**

FORMER SERVICES OF RSL COM U.S.A., Inc.

1.1 RSL Rates

1.1.1 Time of Day Rate Periods

For time of day sensitive products, the appropriate rates apply for day (DAY), evening (NON-DAY) and night/weekend (NON-DAY) calls based on the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM T O 5:00 PM	DAYTIME RATE PERIOD						
5:00 PM T O 1 1:00 PM*	EVENING AND NON-DAY RATE PERIOD						EVE & N.D.
1 1:00 PM T O 8:00 AM*	NIGHT/WEEKEND AND NON-DAY RATE PERIOD						

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call.

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**SECTION 100 ■ MISCELLANEOUS
GRANDFATHERED SERVICES****FORMER SERVICES OF RSL COM U.S.A., Inc.**1.1 RSL Rates (continued)

1.1.2 Rates and Charges

The Customer is charged individually for each call placed through the Carrier. Customers are billed based on their use of RSL's service. Rates may vary by call duration, time of day, and product type.

(A) MTS and WATS Services

Calls are billed in six (6) second increments after the initial minimum period of eighteen (18) seconds.

Mileage	DAYTIME		EVENING		NIGHT/WEEKEND	
	Initial 18Sec.	Add'l 6Sec.	Initial 18Sec.	Add'l 6Sec.	Initial 18Sec.	Add'l 6Sec.
All Miles	\$.0515	\$.0172	\$.0422	\$.0141	\$.0422	\$.0141

(B) Directory Assistance

Directory Assistance is available to Customers of RSL's MTS, WATS and Prepaid Card Services. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call Charge: \$0.60

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**SECTION 100 • MISCELLANEOUS
GRANDFATHERED SERVICES**

FORMER SERVICES OF RSL COM U.S.A., Inc.

1.1 RSL Rates (continued)

1.1.2 Rates and Charges (continued)

(C) Prepaid Card Service

Each minute of service, or any portion thereof, will cost \$0.33, regardless of intrastate destination or time of day.

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**SECTION 100 - MISCELLANEOUS
GRANDFATHERED SERVICES****FORMER SERVICES OF ONE STEP BILLING, INC. (OSBI)****2. RATES AND CHARGES****2.1 Usage Rates**

2.1.1 The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

2.2 Switched Inbound Usage Rates

Switched Inbound Service permits inward calling via 800 codes to a specific location utilizing premium switched, Feature Group D access on both ends.

2.2.1 Program A2**PROGRAM A2
BUSINESS DAY
EVENING/NIGHT/WEEKEND**

Mileage	Initial 60 Seconds	Additional 60 Seconds
All	\$195	\$.195

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**SECTION 100 - MISCELLANEOUS
GRANDFATHERED SERVICES****FORMER SERVICES OF ONE STEP BILLING, INC. (OSBI)****2. RATES AND CHARGES (continued)****2.2 Switched Inbound Usage Rates (continued)****2.2.2 Program B2**

Customers subscribing to Program B2 subscribe to the Company's Ultra Savings International Program and incur a \$3.00 per month service charge in addition to the per minute usage charge set forth herein.

**PROGRAM B2
BUSINESS DAY
EVENING/NIGHT/WEEKEND**

Mileage	Initial 60 Seconds	Additional 60 Seconds
All	\$.3130	\$.3130

2.3 Reserved for Future Use

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